

Unit 303: Contribute to business success

Activity 26: Identifying training needs

Scenario

A chef de partie has been made aware of an increase in negative customer feedback relating to dishes being produced in their section. This has also had an impact on waste due to dishes being returned.

The team include newly appointed trainees as well as experienced commis chefs who are up to date with company training requirements.

Outline the steps the chef de partie should take to identify the training needs for the team to address the issues. You should include the methods most appropriate for identifying the training needs as well as why you feel training is required.