

## Qualification at a glance:

Qualification number:	3971-13
Qualification title:	Level 3 Diploma in Policing (Police Community Support Officer)
Available for registration:	From October 1 <sup>st</sup> , 2016
QAN:	Ofqual: 603/0488/1 Qualification Wales: C00/1164/9
Subject area:	Justice
Age group:	16+
Assessment method:	Portfolio of evidence
GLH:	170 hours
TQT:	500 hours
Pre entry requirements:	Where learners have previously achieved the Level 3 Certificate in Knowledge of Policing, they will be able to gain Recognition of Prior Learning for some assessment criteria.
Cost:	Reg/cert fee: £70.00
Approval:	To deliver the Level 3 Diploma in Policing (Police Community Support Officer), centres must have gained City & Guilds centre and qualification approval. If centres are approved to offer the qualification Level 3 Certificate in Policing (Police community support officers) (3935-03) they can apply for the new Level 3 Diploma in Policing (Police Community Support Officer) (3971-13) approval using the fast track approval form, available from the City & Guilds website if <ul style="list-style-type: none"><li>• there have been no changes to the way the qualifications are delivered, and</li><li>• they meet all of the approval criteria in the fast track form guidance notes</li></ul>
Support materials:	Qualification handbook,
Additional support:	Available through the College of Policing Managed Learning Environment <ul style="list-style-type: none"><li>• Programme specifications</li></ul>

To achieve the Level 3 Diploma in Policing (Police Community Support Officer) learners must achieve 6 mandatory units:

C&G unit number	Unit title
311	Support victims, witnesses and vulnerable people
401	Manage conflict situations in policing
312	Handle information and intelligence that can support law enforcement
313	Provide an initial response to policing incidents
314	Apply an Evidence-Based Approach to Community Issues
315	Engage and Communicate with the Community

## Who is the Qualification for?

The Level 3 Diploma in Policing (Police Community Support Officer) is for individuals who work alongside the police, patrolling the local area and dealing with minor incidents and offences. Police community support officers (PCSO) provide assistance to the police and a visible presence in the area to reassure the public. The main objective of this qualification is to support individuals to develop the specific knowledge, understanding and skills that are required to support the police and local community.

## What does the qualification cover?

The Level 3 Diploma in Policing (Police Community Support Officer) covers areas such as supporting law enforcement objectives, applying an evidence-based approach to community issues, initial responses to incidents, managing conflict, effective communications with the community and supporting victims and witnesses.

## Progression routes?

This qualification creates a number of opportunities for progression. Learners may progress:

- To Police Officer
- into other policing qualifications for example the:
  - 3791-23 L3 Diploma in Policing (learners who successfully achieve the 3791-13 will be able to gain Recognition of Prior Learning for some assessment criteria for 3791-23).

## For further details contact:

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