



### 0172-524 JUNE 2018 Level 2 Technical Certificate in Animal Care

Level 2 Animal Care – Theory Exam (1)

#### Thursday 21 June 2018 09:30 – 11:30

# You should have the following for this examination

- a multiple-choice answer sheet
- a pen with black or blue ink
- calculator

#### This question paper is the property of the City and Guilds of London Institute and is to be returned after the examination.

#### Read the following notes before you answer any questions

- You **must** use a pen with black or blue ink to complete **all** parts of the answer sheet.
- Check that you have the correct answer sheet for the examination.
- Check that your name and candidate details are printed correctly at the top of your answer sheet.
- Inform the invigilator if your name or examination details are not correct.
- Each question shows **four** possible answers (lettered 'a', 'b', 'c' and 'd'); only **one** is correct.
- Decide which **one** is correct and mark your answer on the **answer sheet** with your pen.

For example if you decide 'a' is correct, mark your answer like this



If you want to change your answer, cancel your first choice by filling in the 'cancel' box below the circle like this



Then mark the answer which you have now decided is correct. For example if you now decide 'c' is correct, mark your answer like this



Any other marks on the form may invalidate some of your answers.

- Any calculations or rough working can be done on the question paper.
- Attempt all questions. If you find a question difficult, leave it and return to it later.

### This paper contains 50 questions. Answer them using the 'boxes' numbered 1 to 50 on the answer sheet.

- 1 What is the **most** effective treatment for lice?
  - a Tablet.
  - b Injection.
  - c Spot-on.
  - d Combing.
- 2 Which of these is one of the five animal welfare needs?
  - a Need for regular exercise.
  - b Need to be able to exhibit normal behaviour patterns.
  - c Need to be fed and watered on a regular basis.
  - d Need for a suitable mate.
- 3 Why is it important for animals to be fed a suitable diet?
  - a To avoid the animal feeling hungry.
  - b To avoid malnutrition.
  - c To ensure the animal is fit for human consumption.
  - d To ensure the animal is being fed regularly.
- 4 Which of these is a common parasitic disease in fish?
  - a Fleas.
  - b Ringworm.
  - c White spot.
  - d Fly strike.
- 5 Which of the following is the cause of equine influenza?
  - a Virus.
  - b Bacteria.
  - c Fungus.
  - d Parasite.
- 6 Which of the following is **most** likely to prevent an animal catching ringworm?
  - a Groom the animal regularly.
  - b Check the animal regularly for signs.
  - c Give treatment before symptoms appear.
  - d Disinfect all equipment before each use.

- 7 Which medical disorder is caused by a lack of calcium?
  - a Cushing's syndrome.
  - b Epilepsy.
  - c Arthritis.
  - d Metabolic Bone Disease.
- 8 An obese animal has been diagnosed with arthritis. What is the **best** course of action?
  - a Give medical treatments to prevent fat absorption.
  - b Give treats with high carbohydrate content.
  - c Give lots of exercise throughout the day.
  - d Give reduced food amounts.
- 9 What is the **main** use of tweezers in first aid?
  - a Used to open wounds to insert disinfectant.
  - b Used to prevent the spread of pathogens.
  - c Used to remove debris from a wound.
  - d Used to remove contaminated dressings.
- 10 What is the **most** important consideration when transporting an injured animal?
  - a Providing food and water.
  - b Moving as quickly as possible.
  - c Avoiding making the injury worse.
  - d Administering pain relief.
- 11 Which of the following is a common sign of shock in a mammal?
  - a Rapid breathing.
  - b High Fever.
  - c Vomiting.
  - d Urination.
- 12 Which type of food is a component of a herbivore's diet?
  - a Meat.
  - b Fish.
  - c Crickets.
  - d Hay.
- 13 Which of the following is the **best** way to store a bag of dog food?
  - a In a cool dry area.
  - b In a warm dry area.
  - c In a dark warm area.
  - d In a dark damp area.

- 14 A cat has just given birth. Which of these should be increased in their diet?
  - a Vitamin A.
  - b Protein.
  - c Calcium.
  - d Carbohydrates.
- 15 When using treats to train an animal, what changes need to be made to the diet to avoid weight gain?
  - a Decrease the number of feeds.
  - b Increase the amount of food.
  - c Decrease the amount of food.
  - d Increase the number of feeds.
- 16 Why is it important for a puppy to have a specific diet for its life stage?
  - a To improve general obedience.
  - b To prevent nutritional deficiencies.
  - c To improve temperament.
  - d To prevent ectoparasites.
- 17 When an animal is geriatric, what should be altered in the animal's diet?
  - a Increase food amounts.
  - b Increase carbohydrates.
  - c Increase fats.
  - d Increase fibre.
- 18 An animal is recovering from an operation on a broken leg. Which of the following should be altered in its diet?
  - a Increase proteins.
  - b Increase fats.
  - c Increase carbohydrates.
  - d Increase vitamins.
- 19 When cleaning out an enclosure of an animal with a zoonotic disease, which of the following factors should be considered?
  - a The disease could be transferred from one animal to another.
  - b The disease could be transferred from mammals to humans.
  - c The disease could be transferred from humans to animals.
  - d The disease could be transferred from animals to humans.

- 20 Dressings from a wound need to be disposed of, which of the following is the correct method?
  - a A yellow clinical waste bag.
  - b A black bin bag.
  - c A green compost bag.
  - d A brown paper bag.
- 21 According to RIDDOR, which of the following should be reported?
  - a An employee is injured by a contaminated sharp object.
  - b A veterinary nurse contracts avian flu.
  - c A container of an avian flu culture is broken.
  - d A lab worker is off sick with a cold.
- 22 A cattery assistant uses disinfectant that is toxic to cats. Which of the following legislation does this breach?
  - a Animal Welfare Act 2006.
  - b The Reporting of Injuries, Diseases and Dangerous Occurrences Regulations (2013) (RIDDOR).
  - c Health and Safety at Work Act (1974).
  - d Control of Substances Hazardous to Health Regulations (2002) (COSHH).



Figure 1

- 23 Identify the behaviour shown in Figure 1.
  - a Dominance.
  - b Stress.
  - c Submission.
  - d Aggression.

- 24 Two males are shown to have increased urination in the enclosure. What is the **most** likely reason?
  - a The males are welcoming each other.
  - b The males are being submissive.
  - c The males are being dominant.
  - d The males' diet has been changed.
- 25 An animal is about to start parturition, which of the following signs would be observed?
  - a Aggression.
  - b Restlessness.
  - c Hyperactivity.
  - d Increased appetite.
- 26 Within an animal social group, what is the term given to the individual who is second in command?
  - a Alpha.
  - b Gamma.
  - c Omega.
  - d Beta.
- 27 A group of rats have not been provided with any enrichment. What behaviour are the rats **most** likely to display?
  - a Aggressive behaviour.
  - b Atypical behaviour.
  - c Dominant behaviour.
  - d Submissive behaviour.
- 28 A dog has its tail tucked between its legs and is withdrawing from a human. What does this body language indicate?
  - a Fear.
  - b Territorial.
  - c Aggression.
  - d Dominance.
- 29 Which of the following **best** describes how a person should approach an unfamiliar animal?
  - a Confident and calm.
  - b Cautious and loud.
  - c Confident and loud.
  - d Cautious and calm.

- 30 To give a non-threatening approach with animals, what is the **best** tone to use?
  - a High-pitched.
  - b Low-pitched.
  - c Soft spoken.
  - d Harsh spoken.
- 31 An animal can no longer be properly looked after by their owner. Which association would be **best** for the owner to contact about rehoming?
  - a Pet Industry Federation.
  - b Blue Cross.
  - c British Veterinary Association.
  - d The Kennel Club.
- 32 What is the aim of People's Dispensary for Sick Animals?
  - a To provide free or reduced cost veterinary services to pets of people in need.
  - b To rescue and rehome stray, unwanted or homeless cats.
  - c To enhance society through improved animal health and welfare.
  - d To train assistance dogs to lead the blind or visually impaired people.
- 33 Which of the following **best** describes a chain business?
  - a An owner that sells the rights of their business to another to sell items.
  - b A parent company owns all the business locations and controls the brand.
  - c A person who has set up and owns their own business.
  - d A private business with only one location.
- 34 An obedience championship is a competition found in which industry event?
  - a British Dog Grooming Championship.
  - b Crufts.
  - c K9 Expo.
  - d The British Pet Show.

- a To promote excellence in zoological practices through educational and scientific principles.
- b To promote excellence in small animal practice through education and science.
- c To promote excellence in veterinary practices through inexpensive medications.
- d To promote excellence in large animal practices through educational trial treatments.
- 36 Why is it important for a kennel assistant to have a contract of payment when working in a kennels?
  - a To ensure they have the right to paid holidays.
  - b To ensure they cannot receive a disciplinary.
  - c To ensure they receive appropriate equipment.
  - d To ensure they receive the appropriate training.
- 37 An individual runs their own business and are self-employed, which type of business is this?
  - a Sole trader.
  - b Limited company.
  - c Franchise.
  - d Chain.
- 38 Which method of promotion allows direct communication with customers?
  - a Posters.
  - b Social media.
  - c Leaflets.
  - d Newsletter.

- 39 What could be a disadvantage when using social media to promote a business?
  - a Friends and family will see the post.
  - b Can't control comments left on posts.
  - c Small target audience.
  - d Delayed advertising.

### To answer questions 40 – 43, you must refer to Scenario 1.

#### Scenario 1

You work at the RSPCA. A member of the public has reported that they found a stray horse on a busy main road during hot weather.

- 40 When you arrive on the scene, which **three** pieces of equipment would you use to restrain the horse?
  - a Head collar, lead rope and gloves.
  - b Muzzle, lead rope and gloves.
  - c Bridle, saddle and lead rope.
  - d Harness, gloves and lead rope.
- 41 Which behaviour is the horse **most** likely to display?
  - a Submissive.
  - b Lethargic.
  - c Dominant.
  - d Fear.
- 42 Which of the following is a priority for the horse?
  - a Exercise the horse and provide water.
  - b Capture the horse and carry out a health check.
  - c Feed the horse.
  - d Groom the horse.
- 43 Which of the following is **most** likely to reduce the horse's stress?
  - a Quiet accommodation, food and water.
  - b Treats, food and water.
  - c Accommodate in a field with unfamiliar horses.
  - d Riding the horse around a field.

## To answer questions 44 – 46, you must refer to Scenario 2.

#### Scenario 2

An owner has taken their cat to the vet as it is losing weight. The underweight body condition is now dramatically affecting the cat.

- 44 Which of the following is **most** likely to have caused the cat to become underweight?
  - a Lack of social interactions.
  - b Uncomfortable bed.
  - c Inadequate diet.
  - d Lack of enrichment.
- 45 How is the cat in the scenario **most** likely to behave?
  - a Increased stamina and limited mobility.
  - b Decreased stamina and limited mobility.
  - c Increased stamina and good mobility.
  - d Decreased stamina and good mobility.
- 46 Which of the following is going to be **most** effective in aiding the cat's weight gain?
  - a Appropriate diet and routine health checks.
  - b Give less treats and regular exercise.
  - c Regular exercise and increased diet.
  - d Increased exercise and routine health checks.

### To answer questions 47 – 50, you must refer to Scenario 3.

#### Scenario 3

A dog has been in a fight with another dog, it has a laceration to its legs and is showing signs of distress.

- 47 Which of the following would the dog **most** likely be suffering from?
  - a Shock.
  - b Hyperthermia.
  - c Choking.
  - d Dehydration.
- 48 How should the dog be restrained to administer first aid?
  - a Scruff by the neck and wrap in a towel.
  - b Place one hand on the chest and hold the dog's tail.
  - c Apply a lead, collar and muzzle.
  - d Apply a noose, harness and towel.
- 49 Which of the following types of accommodation would be **most** suitable for the dog?
  - a An outdoor kennel with another dog.
  - b An indoor kennel with warm bedding.
  - c An outdoor kennel with no shelter.
  - d An indoor kennel with another dog.
- 50 Which of the following items of PPE should be worn when handling and caring for the dog?
  - a Gloves and boots.
  - b Goggles and gauntlets.
  - c Hi-vis overalls and goggles.
  - d Hi-vis overalls and boots.

#### NOW GO BACK AND CHECK YOUR WORK

IMPORTANT -

Are the details at the top of the answer sheet correct? Have you filled in your answers in INK in the appropriate boxes on the answer sheet?