

# 0172-537 MARCH 2019 <br> Level 3 Technicals in Animal Management (Animal Management and Science) 

Level 3 Animal Management - Theory exam (2)

If provided, stick your candidate barcode label here.

Monday 11 March 2019
09:30-11:30

Candidate name (first, last)
First $\square$ Last


Candidate enrolment number


Assessment date (DDMMYYYY)



Centre number


Gender (M/F)


Candidate signature and declaration*


- If additional answer sheets are used, enter the additional number of pages in this box.
- Before taking the examination, all candidates must check that their barcode label is in the appropriate box. Incorrectly placed barcodes may cause delays in the marking process.
- Please ensure that you staple additional answer sheets to the back of this answer booklet, clearly labelling these with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a black/blue pen. Do not use a pencil or gel pen, unless otherwise instructed.
- If provided with source documents, these documents will not be returned to City \& Guilds, and will be shredded. Do not write on the source documents.
*I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.


## You should have the following for this examination

- a pen with blue or black ink


## General instructions

- Use black or blue ball-point pen.
- The marks for questions are shown in brackets.
- This examination contains 12 questions. Answer all questions.
- Answer the questions in the spaces provided. Answers written in margins or on blank pages will not be marked.
- Cross through any work you do not want to be marked.

1 State two types of suitable pet store layout.
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2 State one example of a design measure that could increase security of livestock in a pet store.
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3 State three advantages of using offers as a marketing tool.
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4 State the units which dried food must be weighed and displayed in a pet store.
(1 mark)
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5 Explain two advantages of sourcing livestock from the UK.
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6 Explain the precautions that need to be taken in order to gain and maintain a pet store license when accommodating dangerous species.
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7 Why is stock rotation important in a pet store?
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8 State the minimum separation distance of an isolation facility from other kennels according to the Boarding Establishments Act 1963.

9 State three behavioural characteristics of a ragdoll cat.

10 Explain why a border collie may not tolerate a kennel environment.
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11 a) Explain why a body harness is a more acceptable method of restraint over a collar when walking a dog.
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b) A dog is crouched down low to the floor with its head dipped, its tail between its legs and is showing the whites of its eyes. Explain how a handler should respond to this behaviour.
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12 A boarding kennel and pet store have noticed a decline in customers and have highlighted some key areas for improvement in customer and animal care.

Suggest what the business should consider in order to improve.
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