

0172-32 Level 3 Advanced Technical Extended Diploma in Animal Management (Animal Management and Science)

0172-037/537 Level 3 Animal Management – Theory exam (2)

March 2022 Mark Scheme

Q no.	Acceptable answer(s)	Guidance	Max mks	Ref
Q1	 1 mark each for any of the following, to a maximum of 4 marks: Quicker delivery (1) Can collect themselves (1) Can visit supplier to check quality of stock (1) Less risk of disease (1) Lower carbon footprint (1) Lower transport costs (1) Better animal welfare (1) 		4	311 3.2 AO1
Q2 a)	People spend more money during this period (1) so are more likely to buy products linked to that holiday (1). Any other relevant point	Do not award marks for repeated answers.	2	311 5.1 AO2
Q2 b)	Encourages the consumer to buy immediately/impulse buy (1) to ensure that they don't miss out (1). Any other relevant point	Do not award marks for repeated answers.	2	311 5.1 AO2
Q2 c)	Keeps customers loyal to the store (1) as they will feel there is always value for money (1). Any other relevant point	Do not award marks for repeated answers.	2	311 5.1 AO2

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Q3	 1 mark each for any of the following, to a maximum of 3 marks: Ramp at the entrance/exit of the store (1). Automatic doors (1). Braille information (1). Disabled toilet (1). A lift (1). Low cash desk (1). Wide aisles (1). Disabled parking (1). Lower shelving (1). Any other relevant point 		3	311 1.1 AO1
Q4	1 mark each to a maximum of 4 marks The customer has the freedom to explore in their own way (1) as there is no set route/lots of options (1) which will encourage them to browse/take their time (1) increasing the likelihood of them making impulse purchases/more purchases (1).		4	311 1.1 AO2
	Any other relevant point			
Q5	 Provide different heights within the cats' enclosure (1) as they feel safer/more relaxed when they are up high (1) and allowing them to display natural behaviour (1). The enclosures must have a sneeze barrier (1) which is a requirement of a cattery (1) as cats are more prone to respiratory infection (than dogs) (1). Visual barriers should be added (1) to give the cats the opportunity to hide from other cats (1) reducing stress levels (1). 	Award two marks for statement only.	6	327 1.1 AO2
	Any other relevant point			

Q no.	Acceptable answer(s)	Guidance	Max mks	Ref
Q6	 1 mark each for any of the following, to a maximum of 3 marks: Staff training (1) Emergency (plans) procedure (1) Cleaning regimes (1) Feeding regimes (1) Transportation (1) Control of disease (1) Monitoring of animals (1) Escape of an animal (1) Death of an animal (1) 		3	327 2.1 AO1
Q7	 1 mark each for any of the following, to a maximum of 1 mark Persian (1). Maine Coon (1). Ragdoll (1). Birman (1). British short-haired (1). DLH (1). Any other relevant point	Do not accept short- haired breeds unless brachycephalic.	1	327 3.3 AO1
Q8	 Use a dog pheromone/adaptil (1) which mimics a calming pheromone released by a lactating bitch (1) to lower its stress/anxiety levels (1) and improve the dog's confidence to explore (1). Introduce training/counter conditioning (1) which will get the dog used to people/surroundings (1) building its confidence (1) and distracting from fearful stimuli (1). Move the dog to a kennel away from others (1) as the animal may be fearful of other dogs/may be overstimulated by other dogs (1) to lower anxiety/stress levels (1) and improve the dog's confidence to explore (1). 	Do not accept food enrichment.	4	327 3.2 AO2

Q no.	Acceptable answer(s)	Guidance	Max mks	Ref
Q9	 For no awardable content, award 0 marks. Band 1: 1-3 marks A limited range of considerations with a mostly descriptive answer showing clear gaps in knowledge and limited understanding. Candidate attempts to use technical terminology infrequently but mostly inaccurately. To access the higher marks in the band, the candidate demonstrates a wider range of considerations with superficial explanations, which may not all be valid. An attempt to provide some examples may be evident but may not be relevant. Band 2: 4-6 marks Candidate considered a range of aspects of the topic with a clear discussion showing knowledge and understanding with some gaps. Technical terminology is used frequently with some inaccuracies. To access the higher marks in the band, discussion is supported with relevant examples with developed and valid links to the topic, including some justifications. Band 3: 7-9 marks Candidate considered a wide range of aspects of the topic with a comprehensive discussion showing thorough knowledge and understanding. To access the higher marks in the band, discussion is supported with relevant examples of aspects of the topic with a comprehensive discussion showing thorough knowledge and understanding. Technical terminology is used correctly and appropriately throughout with minimal inaccuracies. To access the higher marks in the band, the discussion is supported using a broad range of highly relevant examples with clear and detailed justifications.	Indicative Content Livestock housing Licencing requirements Legislation Policies, procedures, and protocols Animal welfare needs Customer care Records Signs of stress Health checks Changes to routines 	9	311 1.2 2.2 5.2 327 1.2 2.1 2.2 3.4 AO4