



Royal Society for the Prevention of Cruelty to Animals

Portfolio Manager

1 Giltspur St

London

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03/08/2015

Dear Susie

The RSPCA is a large animal welfare charity that employs in excess of 1500 staff and a similar number of volunteers across a range of different animal centres and other sites in England and Wales. The RSPCA re-homed 53,263 animals from its animal centres in 2014. To do this the RSPCA requires well qualified and experienced managers and staff.

City & Guilds Level 3 Advanced Technical Extended Diploma in Animal Management (1080)

The RSPCA has had the opportunity to comment and feedback on the above qualification during their development. We believe that the qualification contains the core practical skills and knowledge that are focussed on animal care, health and welfare, plus a wide range of further skills that would give a young person an advantage if they wanted to progress into employment in roles such as:

Animal centre manager

Animal centre deputy manager

Kennel and cattery supervisor

These skills and knowledge include:

Safe working with animals, animal health, husbandry and accommodation, animal feeding and nutrition, animal breeding and welfare, animal behaviour, kennel and cattery management, and business skills.

Depending upon the type of animal centre/unit, then the following skills are also key: dog grooming, dog walking/pet sitting, animal biology, animal nursing and animal training, wildlife, conservation and rehabilitation. Experience with exotics, avians and aquatics could be useful. If the role is customer facing then skills such as customer care, retail management, stock control and pet store management skills might also be needed. Also, a period of work experience with animals is essential.

The RSPCA confirms that we consent to this letter being available on the City & Guilds website.

Yours sincerely

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