

Robin Jackson,
Industry Manager
1 Giltspur Street
London
EC1A 9DD

5th June 2017

Dear Robin

603/0833/3 City & Guilds Level 2 Technical Certificate in Animal Care

BIAZA is the British and Irish Association of Zoos and Aquariums. We are the professional body representing the best zoos and aquariums in Britain and Ireland. We have over 100 zoo and aquarium members who pride themselves on their excellent animal welfare, education and conservation work. BIAZA leads and supports its members and helps promote the work of good zoos and aquariums.

We support the City & Guilds Level 2 Technical Certificate in Animal Care and believe that it would give someone aged 16 years or over an advantage when seeking employment to work with large livestock, aquatic and exotic species, or animal collections, as a:

- trainee animal care assistant
- trainee animal care worker.

The following skills and knowledge included in the qualification are viewed by our members and employers throughout the United Kingdom as providing a good foundation:

Mandatory content:

- Health and safety for land-based industries
- Working in the animal care industry
- Maintain animal health and welfare
- Animal feeding and accommodation
- Animal behaviour and handling

Optional content:

- Care of exotic animals
- Caring for zoo animals
- Caring for ornamental aquatics



REGENT'S PARK
LONDON NW1 4RY

Tel 44 (0)20 7449 6599
Fax 44 (0)20 7449 6359
Email admin@biaza.org.uk
Web www.biaza.org.uk

BIAZA promotes the values of good zoos and aquariums.

It leads and supports its members:

- to inspire people to help conserve the natural world
- to participate in effective co-operative conservation programmes
- to deliver the highest quality environmental education, training and research
- to achieve the highest standards of animal care and welfare in zoos and aquariums, and in the wild



BIAZA is a charitable company limited by guarantee and registered in England and Wales number 6789783

Registered Office
Regent's Park, London NW1 4RY
Registered Charity No: 1128168
VAT Registration No: 494 673 91

- The principles of animal biology
- Introduction to caring for farm livestock

The qualification would also be suitable for someone to progress to further learning and training, or to an apprenticeship within the animal care and management industry.

We confirm that we consent to our company name and logo to be made publicly available on the City & Guilds website.

Yours sincerely

A handwritten signature in dark ink, appearing to read "Kirsten Pullen". The signature is written in a cursive style with a large initial 'K'.

Dr. Kirsten Pullen

CEO BIAZA