$\begin{array}{lllllllll}7 & 8 & 6 & 3 & 0 & 3 & 0 & 9 & 2\end{array}$

## 7863-030 SEPTEMBER 2020

Level 3 Diploma in Dog Grooming
Level 3 Diploma in Dog Grooming - Theory exam

If provided, stick your candidate barcode label here.

Tuesday 8 September 2020
09:30-11:30

Candidate name (first, last)


- If additional answer sheets are used, enter the additional number of pages in this box.
- Before taking the examination, all candidates must check that their barcode label is in the appropriate box. Incorrectly placed barcodes may cause delays in the marking process.
- Please ensure that you staple additional answer sheets to the back of this answer booklet, clearly labelling these with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a black/blue pen. Do not use a pencil or gel pen, unless otherwise instructed.
- If provided with source documents, these documents will not be returned to City \& Guilds, and will be shredded. Do not write on the source documents.
*I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.


## You should have the following for this examination

- a pen with black or blue ink

1 State the Act that covers the requirement for adequate ventilation for a dog.
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3 State two hazards the handler faces when bathing a large breed.
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4 A dog has suffered a laceration.
State four essential items from the first aid box that should be selected and justify the use for each.
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5 Explain three actions to be taken when a dog obtains a chemical burn.
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6 A clipped English Springer Spaniel is booked in for a groom. Plan a groom covering trimming lines, equipment and techniques for the following areas.
a) Head.
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b) Ears.
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c) Feet.

7 a) Define the term 'arthritis'.
b) Explain three modifications required when grooming a dog that suffers from arthritis.
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www.ahna.net
Figure 1
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b) State four signs or symptoms of the parasite in Question 8a).
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(Total marks 5)

9 a) State five signs of stress in a dog.
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b) Describe two actions to be taken if a dog shows signs of stress.


10 a) Describe three signs of Von Willebrands disease in a dog.
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b) Explain how having this disease would affect the groom.
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11 a) Name four conditions that would result in loss of vision.
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b) Explain how you would modify the groom for a dog with loss of vision.


12 Explain the role a groomer has in preventing skin fold dermatitis.
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13 A customer drops off a dog and describes the groom desired. When the customers' partner picks the dog up they are unhappy with the groom. Explain how to prevent this situation from happening again.
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14 Discuss the benefits of using the BACS payment system over using cheques.
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15 a) State the purpose of a receipt.
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b) List four details that should be recorded on a receipt.
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(Total marks 5)

16 List five types of records that need to be kept within the business under Health and Safety.
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17 A border terrier is brought in to the salon and the owner requests hand stripping. It is an aggressive, elderly dog that has sensitive skin and the coat is soft. The owner is abrupt and very specific about their requirements.

Discuss how you would proceed from this point in terms of communication with the customer and completing the groom to their requirements.
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