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7863-030 SEPTEMBER 2020
Level 3 Diploma in Dog Grooming
Level 3 Diploma in Dog Grooming – Theory exam

If provided, stick your candidate barcode label here.

Tuesday 8 September 2020
09:30 – 11:30

Candidate name (first, last)

First

Last

Candidate enrolment number

Date of birth (DDMMYYYY)

Gender (M/F)

Assessment date (DDMMYYYY)

Centre number

Candidate signature and declaration*

- If additional answer sheets are used, enter the additional number of pages in this box. ➡ 0 0
- Before taking the examination, **all candidates** must check that their barcode label is in the appropriate box. Incorrectly placed barcodes may cause delays in the marking process.
- Please ensure that you staple additional answer sheets to the **back** of this answer booklet, clearly labelling these with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a **black/blue** pen. **Do not** use a pencil or gel pen, unless otherwise instructed.
- If provided with source documents, these documents **will not** be returned to City & Guilds, and will be shredded. Do not write on the source documents.

***I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.**

You should have the following for this examination
- a pen with black or blue ink

Sample

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1 State the Act that covers the requirement for adequate ventilation for a dog. (1 mark)

(Total marks 1)

2 State **three** sections from the Code of Practice for the Welfare of Dogs. (3 marks)

(Total marks 3)

3 State **two** hazards the handler faces when bathing a large breed. (2 marks)

(Total marks 2)

Sample

4 A dog has suffered a laceration.

State **four** essential items from the first aid box that should be selected **and** justify the use for **each**. (8 marks)

(Total marks 8)

Sample

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5 Explain **three** actions to be taken when a dog obtains a chemical burn. (6 marks)

(Total marks 6)

Sample

6 A clipped English Springer Spaniel is booked in for a groom. Plan a groom covering trimming lines, equipment **and** techniques for the following areas.

a) Head. (3 marks)

b) Ears. (3 marks)

c) Feet. (3 marks)

(Total marks 9)

Sample

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7 a) Define the term 'arthritis'. (1 mark)

b) Explain **three** modifications required when grooming a dog that suffers from arthritis. (3 marks)

(Total marks 4)

Sample

8 a) Name the parasite shown in Figure 1 below. (1 mark)

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Figure 1

b) State **four** signs or symptoms of the parasite in Question 8a). (4 marks)

(Total marks 5)

Sample

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9 a) State **five** signs of stress in a dog. (5 marks)

b) Describe **two** actions to be taken if a dog shows signs of stress. (2 marks)

(Total marks 7)

Sample

10 a) Describe **three** signs of Von Willebrands disease in a dog. (3 marks)

b) Explain how having this disease would affect the groom. (4 marks)

(Total marks 7)

Sample

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11 a) Name **four** conditions that would result in loss of vision. (4 marks)

b) Explain how you would modify the groom for a dog with loss of vision. (2 marks)

(Total marks 6)

12 Explain the role a groomer has in preventing skin fold dermatitis. (4 marks)

(Total marks 4)

Sample

13 A customer drops off a dog and describes the groom desired. When the customers' partner picks the dog up they are unhappy with the groom. Explain how to prevent this situation from happening again. (3 marks)

(Total marks 3)

14 Discuss the benefits of using the BACS payment system over using cheques. (3 marks)

(Total marks 3)

15 a) State the purpose of a receipt. (1 mark)

b) List **four** details that should be recorded on a receipt. (4 marks)

(Total marks 5)

Sample

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16 List **five** types of records that need to be kept within the business under Health and Safety. (5 marks)

(Total marks 5)

Sample

17 A border terrier is brought in to the salon and the owner requests hand stripping. It is an aggressive, elderly dog that has sensitive skin and the coat is soft. The owner is abrupt and very specific about their requirements.

Discuss how you would proceed from this point in terms of communication with the customer and completing the groom to their requirements. (12 marks)

Sample

(Total marks 12)

End of examination