7863-032 JUNE 2021
Synoptic exam – written paper
Level 3 Diploma in Dog Grooming

Monday 14 June 2021
09:30 – 11:30

You should have the following for this examination
• a pen with blue or black ink

General instructions
• Use black or blue ball-point pen.
• The marks for questions are shown in brackets.
• This examination contains 17 questions. Answer all questions.
• Answer the questions in the spaces provided. Answers written in margins or on blank pages will not be marked.
• Cross through any work you do not want to be marked.

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If provided, stick your candidate barcode label here.
1 State **four** animal needs and for each **give one** example of how this can be met in the grooming salon. (8 marks)
2  a) List **three** items in the grooming environment that are covered by COSHH. 

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b) State the purpose of COSHH and two ways it is achieved in a salon. 

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3. Explain the actions that can be taken to prevent the following two injuries occurring during the clipping process.
   a) Clipper rash. (3 marks)

   b) Electrocution. (3 marks)
4  a) Describe what is meant by the term handstripping. 

b) State two benefits of handstripping.

c) Name three breeds from the gundog group commonly associated with handstripping.

5  When grooming an overweight, clipped wire fox terrier, describe three trim modifications that could be performed to minimise the appearance of the extra weight.
6 A dog becomes aggressive during the bathing process.

To enable the bathing process to be completed, state **three** actions that could be taken to ensure safety of dog and groomer. (3 marks)

7 Describe where to find **each** of these anatomical points on a dog. (6 marks)

- Flews.
- Croup.
- Pastern.
- Stop.
- Point of rump.
- Stifle.
8 State **three** changes in body language **most** commonly seen with aggression in a dog. (3 marks)

9 Other than flea and tick, name **three** external parasites that can be seen with the naked eye. (3 marks)

10 a) State **two** symptoms of threadworm. (2 marks)

b) Describe the transmission route of threadworm. (3 marks)
11 Explain how the effects of diabetes on a dog’s body may affect the grooming process. (8 marks)

12 Explain two ways the groom can be modified for a dog showing signs of stress. (4 marks)
13 Outline **three main** points of the Equality Act of 2010. (3 marks)

14 a) State what a P60 is. (1 mark)

14 b) List **two** pieces of information that **must** be contained within a P60. (2 marks)

15 Explain why a client disclaimer should be completed before removing a matted coat. (2 marks)
16 a) List **four** different requirements of the General Data Protection Regulations. (4 marks)

b) Give **four** examples of how the General Data Protection Regulations can be put into practise within the grooming business. (4 marks)
A new customer, who has not owned a dog before, brings in a border terrier puppy requiring its first pet trim. You will need to provide a complete service from receiving the dog to returning to the customer, including an on-going grooming programme.

Discuss, with justifications, how to approach the task in order to achieve animal welfare, health and safety and customer satisfaction. (12 marks)