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7863-032 JUNE 2021
Synoptic exam – written paper
Level 3 Diploma in Dog Grooming

If provided, stick your candidate barcode label here.

Monday 14 June 2021
09:30 – 11:30

Candidate name (first, last)

First

Last

Candidate enrolment number

Date of birth (DDMMYYYY)

Gender (M/F)

Assessment date (DDMMYYYY)

Centre number

Candidate signature and declaration*

- If additional answer sheets are used, enter the additional number of pages in this box. ➡ 0 0
- Before taking the examination, **all candidates** must check that their barcode label is in the appropriate box. Incorrectly placed barcodes may cause delays in the marking process.
- Please ensure that you staple additional answer sheets to the **back** of this answer booklet, clearly labelling these with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a **black/blue** pen. **Do not** use a pencil or gel pen, unless otherwise instructed.
- If provided with source documents, these documents **will not** be returned to City & Guilds, and will be shredded. Do not write on the source documents.

***I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.**

You should have the following for this examination
- a pen with blue or black ink

General instructions
- Use black or blue ball-point pen.
- The marks for questions are shown in brackets.
- This examination contains 17 questions. Answer **all** questions.
- Answer the questions in the spaces provided. Answers written in margins or on blank pages will **not** be marked.
- Cross through any work you do not want to be marked.

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1 State **four** animal needs **and** for **each** give **one** example of how this can be met in the grooming salon. (8 marks)

2 a) List **three** items in the grooming environment that are covered by COSHH. (3 marks)

b) State the purpose of COSHH and two ways it is achieved in a salon. (3 marks)

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3 Explain the actions that can be taken to prevent the following **two** injuries occurring during the clipping process.

a) Clipper rash. (3 marks)

b) Electrocution. (3 marks)

4 a) Describe what is meant by the term handstripping. (2 marks)

b) State **two** benefits of handstripping. (2 marks)

c) Name **three** breeds from the gundog group commonly associated with handstripping. (3 marks)

5 When grooming an overweight, clipped wire fox terrier, describe **three** trim modifications that could be performed to minimise the appearance of the extra weight. (3 marks)

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6 A dog becomes aggressive during the bathing process.

To enable the bathing process to be completed, state **three** actions that could be taken to ensure safety of dog and groomer. (3 marks)

7 Describe where to find **each** of these anatomical points on a dog. (6 marks)

- Flews.
- Croup.
- Pastern.
- Stop.
- Point of rump.
- Stifle.

8 State **three** changes in body language **most** commonly seen with aggression in a dog. (3 marks)

9 Other than flea and tick, name **three** external parasites that can be seen with the naked eye. (3 marks)

10 a) State **two** symptoms of threadworm. (2 marks)

b) Describe the transmission route of threadworm. (3 marks)

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11 Explain how the effects of diabetes on a dog's body may affect the grooming process. (8 marks)

12 Explain two ways the groom can be modified for a dog showing signs of stress. (4 marks)

13 Outline **three main** points of the Equality Act of 2010. (3 marks)

14 a) State what a P60 is. (1 mark)

b) List **two** pieces of information that **must** be contained within a P60. (2 marks)

15 Explain why a client disclaimer should be completed before removing a matted coat. (2 marks)

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16 a) List **four** different requirements of the General Data Protection Regulations. (4 marks)

b) Give **four** examples of how the General Data Protection Regulations can be put into practise within the grooming business. (4 marks)

17 A new customer, who has not owned a dog before, brings in a border terrier puppy requiring its first pet trim. You will need to provide a complete service from receiving the dog to returning to the customer, including an on-going grooming programme.

Discuss, with justifications, how to approach the task in order to achieve animal welfare, health and safety and customer satisfaction. (12 marks)

End of examination