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7863-032 NOVEMBER 2021
Level 3 Diploma in Dog Grooming
Synoptic exam (written paper)

If provided, stick your candidate barcode label here.

Tuesday 9 November 2021
09:30 – 11:30

Candidate name (first, last)

First

Last

Candidate enrolment number

Date of birth (DDMMYYYY)

Gender (M/F)

Assessment date (DDMMYYYY)

Centre number

Candidate signature and declaration*

- If additional answer sheets are used, enter the additional number of pages in this box. ➡ 0 0
- Before taking the examination, **all candidates** must check that their barcode label is in the appropriate box. Incorrectly placed barcodes may cause delays in the marking process.
- Please ensure that you staple additional answer sheets to the **back** of this answer booklet, clearly labelling these with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a **black/blue** pen. **Do not** use a pencil or gel pen, unless otherwise instructed.
- If provided with source documents, these documents **will not** be returned to City & Guilds, and will be shredded. Do not write on the source documents.

***I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.**

You should have the following for this examination
- a pen with blue or black ink

General instructions
- Use black or blue ball-point pen.
- The marks for questions are shown in brackets.
- This examination contains 14 questions. Answer **all** questions.
- Answer the questions in the spaces provided. Answers written in margins or on blank pages will **not** be marked.
- Cross through any work you do not want to be marked.

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1 a) List the **five** animal needs within The Animal Welfare Act 2006. (5 marks)

b) Choose **two** of the needs within The Animal Welfare Act 2006 and for **each** need give **two** examples on how a groomer can comply with them in a grooming environment. (4 marks)

2 List **three** aims of human first aid. (3 marks)

3 a) State what is meant by the term epistaxis. (1 mark)

b) List **one** item from a first aid kit that is required when treating epistaxis. (1 mark)

c) Explain **three** ways epistaxis can be treated effectively. (6 marks)

4 Name **five** UK pedigree breeds of dog with split eyebrows that are **not** found in the terrier group. (5 marks)

5 Identify **three** adaptations that can be made when grooming and styling a juvenile Airedale Terrier, that becomes restless and starts play-biting/mouthing. (3 marks)

6 Describe the finished look of a Bedlington Terrier for **each** of the following:

a) Head. (1 mark)

b) Ears. (1 mark)

c) Tail. (1 mark)

d) Feet. (1 mark)

e) Body. (1 mark)

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7 From the **Figure 1** below, name parts of the skull labelled A to F. (6 marks)

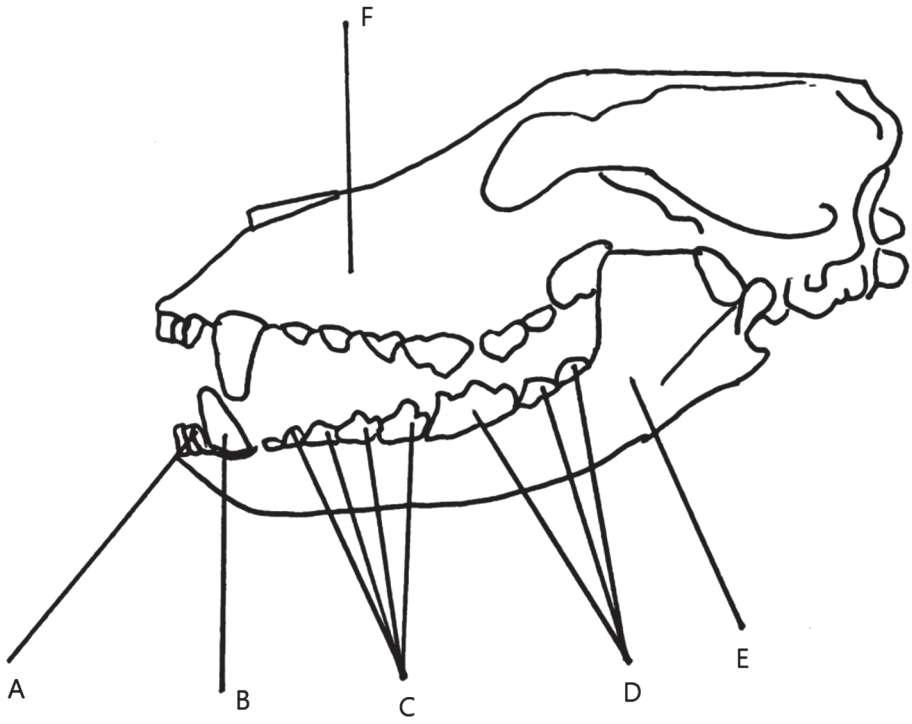

Figure 1

A _____

B _____

C _____

D _____

E _____

F _____

8 a) Identify the metabolic cause of the Cushing's syndrome. (1 mark)

b) Give **one** sign of Cushing's syndrome. (1 mark)

c) Describe **four** considerations for a dog with Cushing's syndrome within the grooming environment. (4 marks)

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9 a) Describe the difference between roundworm and ringworm. (1 mark)

b) List **four** symptoms of roundworm. (4 marks)

10 a) Define the terms zoonosis and anthroponosis. (2 marks)

b) List **two** zoonotic diseases. (2 marks)

c) List **two** anthroponotic diseases. (2 marks)

d) Explain **three** actions required to deal with a suspected case of zoonosis. (6 marks)

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11 a) Name **four** types of records to be kept within the grooming salon. (4 marks)

b) Explain **two** ways of storing client records to comply with Data Protection Act 2018 (GDPR). (2 marks)

12 State **two** aims of the Working Time Regulations 1998. (2 marks)

13 a) List **four** pieces of information that are required on a client disclaimer. (4 marks)

b) Explain **two** reasons for completing a client disclaimer. (4 marks)

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14 A new customer with an elderly English Cocker Spaniel has an appointment. You are required to provide a complete service from receiving the dog to returning to the customer.

Discuss, with justifications, how to approach the task in order to achieve animal welfare, health and safety, styling process and customer satisfaction. (12 marks)

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End of examination