Entry 2 Skills for Working Life (4807-02)

July 2014 Version 1.0

Assessment recording documents for Preparing for Work (Units 201-213)
### PREPARING FOR WORK E2

**Unit no:** 201  
**Unit title:** Workplace safety and emergency procedures  
**Credit Value:** 1

**Guidance:** For this unit, any three hazard warning signs or symbols may be used that are appropriate to the common setting in which the learner is operating or living in. Signs/symbols could be, for example, ‘caution wet floor’ or ‘caution hot water’. The learner will also be able to respond appropriately to a fire or smoke alarm.

**Learning Outcomes:**  
The learner will be able to  
- recognise hazard warning signs and symbols  
- respond to a fire or smoke alarm

**Assessor Initials/Date**

**Practical Evidence**

- Recognise common hazard warning signs and symbols *(indicate which signs or symbols were correctly recognised)*
  
  **Sign/symbol 1:**
  
  **Sign/symbol 2:**
  
  **Sign/symbol 3:**
  - Recognise the appropriate warning
  - Recognise the designated evacuation route
  - Respond by leaving the building by the designated route immediately
  - Proceed to the fire assembly point, if appropriate
  - Recognise fire exit signs

**Knowledge Evidence** *(evidence of answers given to be recorded in portfolio)*

- A reason for recognising hazard warning signs and symbols
- A reason for responding to hazard warning signs and symbols and the appropriate action that must be taken
- A reason for responding to the alarm immediately
- A reason for leaving via the designated route
- A reason for proceeding to the fire assembly point, if appropriate, as quickly as possible

**DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

**Date all assessments completed for this unit:**

<table>
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<tr>
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### Unit: Make a familiar journey safely

#### Guidance:
For this unit, the learner should undertake a real journey, either on foot or in a wheelchair. Under ‘recognise safe places to cross the road’, the type of safe places recognised along the ‘real’ journey should be indicated. Evidence that the other safe places have been recognised could be done on a different familiar journey or by using simulation.

#### Learning Outcome:
- The learner will be able to make a familiar journey safely on foot or in a wheelchair.

#### Practical Evidence

- Choose to take a familiar journey
- Choose and wear clothing appropriate for the weather and journey
- Recognise road safety and hazard warning signs and symbols along the route
- Recognise safe places to cross the road *(indicate which were recognised along a ‘real’ route or simulated)*
  - Zebra crossing *(real/simulated)*
  - Pelican (green man) crossing *(real/simulated)*
  - Lollipop person crossing *(real/simulated)*
  - Open space *(real/simulated)*
- Recognise both ways of how to cross the road:
  - Look both ways
  - No moving traffic
- Make the journey

#### Knowledge Evidence
*(evidence of answers given to be recorded in portfolio)*
- A reason for keeping safe while making journeys independently

#### DECLARATION
The Learning Outcome has been achieved by satisfactory performance of all the components listed above.

Date all assessments completed for this unit:

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</table>
Unit no: 203  Unit title: Identify hazards in familiar settings  Credit Value 2

**Guidance:** In the interest of health and safety, hazards may be simulated. The ‘other’ familiar setting could be a college, day centre or other suitable site.

Learning Outcome: The learner will be able to identify hazards in familiar settings

**Assessor Initials/Date**

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**Practical Evidence**

- Identify six hazards in the home *(identify which hazards were identified)*
  - Hazard 1:
  - Hazard 2:
  - Hazard 3:
  - Hazard 4:
  - Hazard 5:
  - Hazard 6:

- Identify six hazards in one other familiar setting, e.g. day centre or college *(identify which hazards were identified)*
  - Hazard 1:
  - Hazard 2:
  - Hazard 3:
  - Hazard 4:
  - Hazard 5:
  - Hazard 6:

**Knowledge Evidence** *(evidence of answers given to be recorded in portfolio)*

- A reason for reporting hazards to appropriate person
- A reason for recognising risks associated with hazards

**DECLARATION** — The Learning Outcome has been achieved by satisfactory performance of all the components listed above

Date all assessments completed for this unit:

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**Guidance:** For this unit, the learner will need to demonstrate appropriate personal conduct in a range of settings. These could be at home, in college, at a day centre or any other suitable setting in which the evidence could be generated.

**Learning Outcome:**
- The learner will be able to demonstrate appropriate personal conduct in a range of settings

**Practical Evidence**
- Wash and attend to personal hygiene
- Dress appropriately for all occasions
- Be punctual in all of the following situations:
  - Arrive on time (e.g. for appointments/work)
  - Return on time after tea/lunch breaks as appropriate
  - Contact the appropriate person if unable to attend appointment/ work
- Greet people appropriately by being polite
- Be respectful to other people
- Comply with all of the following:
  - Health & safety rules and regulations
  - other rules and regulations
  - instructions

**Knowledge Evidence (evidence of answers to be recorded in portfolio)**
- A reason for maintaining good personal hygiene
- A reason for good timekeeping
- A reason for greeting people appropriately
- A reason for being polite
- A reason for showing respect for others
- A reason for the importance of complying with rules and regulations
- A reason for the importance of following instructions

**DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

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**PREPARING FOR WORK E2**

<table>
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<tr>
<th>Unit no: 205</th>
<th>Unit title: Applying for a job</th>
<th>Credit Value 1</th>
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**Guidance:** For this unit, the learner will need to demonstrate different ways that they could apply for a job.

**Learning Outcome:**
- The learner will know different ways of applying for jobs.
- The learner will be able to apply for a job

**Assessor Initials/Date**

<table>
<thead>
<tr>
<th>Practical Evidence</th>
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<tbody>
<tr>
<td>Identify a job to apply for</td>
</tr>
<tr>
<td>Gather equipment needed to complete the application (delete as applicable)</td>
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<tr>
<td>- paper application and pen OR</td>
</tr>
<tr>
<td>- application form on computer</td>
</tr>
<tr>
<td>Gather the information needed to complete the application</td>
</tr>
<tr>
<td>Complete the application form</td>
</tr>
<tr>
<td>Check the application is fully filled out</td>
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<tr>
<td>Finalise the application</td>
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</tbody>
</table>

**Knowledge Evidence** *(evidence of answers to be recorded in portfolio)*

- List different ways of applying for a job
- Give examples of information needed to apply for a job

**DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

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### PREPARING FOR WORK E2

**Unit no:** 206  
**Unit title:** Behaviour at work  
**Credit Value:** 1

**Guidance:** The aim of this unit is to introduce the learner to the range and type of conduct needed in the workplace. The learner will be assisted to understand and demonstrate some appropriate behaviours in the workplace.

**Learning Outcome:**
- The learner will know about appropriate behaviour for the workplace
- The learner will be able to demonstrate appropriate behaviours for work

- **Assessor Initials/Date**

<table>
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<tr>
<th>Practical Evidence</th>
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<tbody>
<tr>
<td>• Wash and attend to personal hygiene</td>
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<tr>
<td>• Dress appropriately for all occasions</td>
</tr>
<tr>
<td>• Interact appropriately with colleagues</td>
</tr>
<tr>
<td>• Behave appropriately for the job role</td>
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<td>• Show good time keeping:</td>
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<tr>
<td>- Arriving at work on time</td>
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<tr>
<td>- Coming back from breaks on time</td>
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<td>• Show a good attendance record</td>
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- **Knowledge Evidence** *(evidence of answers to be recorded in portfolio)*

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<tr>
<th>Knowledge Evidence</th>
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<tr>
<td>• List appropriate behaviours in the workplace</td>
</tr>
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<td>• List inappropriate behaviours in the workplace</td>
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<tr>
<td>• Give examples of how to dress appropriately for the workplace</td>
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**DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

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Entry 2 Skills for Working Life (4807-02)
**Guidance:** The aim of this unit is to help the learner understand effective communication.

**Learning Outcome:**
- The learner will be able to recognise different forms of communication
- The learner will be able to recognise effective communication
- The learner will be able to communicate with others.

**Assessor Initials/Date**

**Practical Evidence**
- Wash and attend to personal hygiene
- Dress appropriately for all occasions
- Greet colleagues or customers in an appropriate manner
- Respond in a positive manner to simple questions posed by colleagues or customers
- Obtain information from colleagues or customers

**Knowledge Evidence** *(evidence of answers to be recorded in portfolio)*
- State what communication means
- List different forms of communication
- List different spoken forms of communication
- List different non-verbal forms of communication
- Give examples of appropriate verbal communications
- Give examples of inappropriate verbal
- Give examples of appropriate non-verbal communications
- Give examples of inappropriate non-verbal communications

**DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

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GUIDANCE: The aim of this unit is to give the learner an introduction to healthy living.

Learning Outcome:

- The learner will be able to recognise what is needed for healthy living

Assessor Initials/Date

Practical Evidence

- Show some healthy living choices over time

Knowledge Evidence (evidence of answers to be recorded in portfolio)

- State what is meant by healthy living
- Give examples of healthy living
- Give examples of unhealthy living

DECLARATION – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

Date all assessments completed for this unit:

Name of Assessor | Signature of Assessor | Name of Learner | Signature of Learner
# PREPARING FOR WORK E2

**Unit no:** 209  
**Unit title:** Introduction to ICT  
**Credit Value:** 3

**Guidance:** The aim of this unit is a basic introduction for the learner to ICT

**Learning Outcome:**
- The learner will be able to use hardware
- The learner will be able to use a software application
- The learner will be able to follow recommended safe operating practices

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## Practical Evidence

- Recognise the main parts of an ICT system
- Use hardware e.g. mouse, screen, keyboard (as appropriate)
- Use a software application for an agreed purpose (e.g. word process a letter or similar)
- Input information correctly (e.g. keyboard, mouse, or point and click device)
- Present information for the agreed purpose (e.g. email or printing)
- Follow safe working procedures

## Knowledge Evidence *(evidence of answers to be recorded in portfolio)*

- Name two software applications and their uses

## DECLARATION

The Learning Outcome has been achieved by satisfactory performance of all the components listed above

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# Personal finance

**Unit no:** 210  
**Unit title:** Personal finance  
**Credit Value:** 1

**Guidance:** The aim of this unit is to give the learner an introduction to personal finance.

**Learning Outcome:**
- The learner will know the advantages and disadvantages of borrowing money
- The learner will know the advantages of saving money
- The learner will know how to keep personal financial information secure.

**Assessor Initials/Date**

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**Practical Evidence**

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- Identify personal finance information/documents:
  - Bank statement
  - PIN number
  - Payslip

- Keep personal financial information in a safe place e.g. file

**Knowledge Evidence** *(evidence of answers to be recorded in portfolio)*

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- List the advantages of borrowing money
- List the disadvantages of borrowing money
- List the advantages of saving money
- List ways of keeping personal financial information secure

**DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

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### Guidance
The aim of this unit is to help the learner understand, recognise and build on personal strengths.

### Learning Outcome
- The learner will understand the aims of own study or training programme.
- The learner will be able to recognise personal strengths needed for learning and work.
- The learner will be able to agree an action plan for self-improvement.

### Practical Evidence
- Go through your study or training programme with your tutor.
- Identify the aims that need to be achieved for your own study or training programme.
- List the actions that need to be to achieve the aims.
- Complete the action plan.

### Knowledge Evidence (evidence of answers to be recorded in portfolio)
- List attitudes needed for learning and work.
- List skills needed for learning and work.
- List areas for improvement.

### DECLARATION
The Learning Outcome has been achieved by satisfactory performance of all the components listed above.

Date all assessments completed for this unit:

| Name of Assessor | Signature of Assessor | Name of Learner | Signature of Learner |
**PREPARING FOR WORK E2**

<table>
<thead>
<tr>
<th>Unit no:</th>
<th>212</th>
<th>Unit title:</th>
<th>Searching for a job</th>
<th>Credit Value 2</th>
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</table>

**Guidance:** The aim of this unit is to help the learner know how to search for potential jobs.

**Learning Outcome:**
- The learner will know where to find work opportunities
- The learner will be able to search for job vacancies
- The learner will be able recognise own skills in relation to a job vacancy

**Assessor Initials/Date**

**Practical Evidence**
- Show that you can look for job adverts/vacancies
  - In a newspaper or magazine
  - On a website
  - On a noticeboard or agency or job centre
- Identify two suitable job vacancies:
  - Vacancy 1:
  - Vacancy 2:
- List the key points of the job vacancies, e.g. job vacancy, eg job title, hours of work, duties, salary/wages, qualifications needed, experience needed, how/where to apply, closing date
- List your own skills/strengths
- Match your skills/strengths to the job vacancies

**Knowledge Evidence** *(evidence of answers to be recorded in portfolio)*
- List different types of employment e.g. Full time, part time, holiday work, voluntary, casual etc.
- List skills needed for learning and work
- List areas for improvement

**DECLARATION** – The Learning Outcome has been achieved by satisfactory performance of all the components listed above

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14 Entry 2 Skills for Working Life (4807-02)
### Guidance
The aim of this unit is to help the learner to work with others and review their role.

### Learning Outcome
- The learner will be able to recognise different groups
- The learner will be know how to work with others in a group
- The learner will be able to work as part of a group

### Practical Evidence
- Identify a group that you are able to work with e.g. friends, social, sports, community
- Identify the roles of individuals within the group e.g. boss/leader etc
- Identify a group activity
- Carry out tasks when working with others
- Identify what went well with the group activity
- Identify what didn't go well with the group activity

### Knowledge Evidence (evidence of answers to be recorded in portfolio)
- List types of groups found in daily life
- List the ground rules for working with others
- State the importance of giving support within a group

### DECLARATION
The Learning Outcome has been achieved by satisfactory performance of all the components listed above.

Date all assessments completed for this unit:

| Name of Assessor | Signature of Assessor | Name of Learner | Signature of Learner |
Appendix 1  Sources of general information

The following documents contain essential information for centres delivering City & Guilds qualifications. They should be referred to in conjunction with this handbook. To download the documents and to find other useful documents, go to the **Centres and Training Providers homepage** on www.cityandguilds.com.

**Centre Manual - Supporting Customer Excellence** contains detailed information about the processes which must be followed and requirements which must be met for a centre to achieve ‘approved centre’ status, or to offer a particular qualification, as well as updates and good practice exemplars for City & Guilds assessment and policy issues. Specifically, the document includes sections on:

- The centre and qualification approval process
- Assessment, internal quality assurance and examination roles at the centre
- Registration and certification of candidates
- Non-compliance
- Complaints and appeals
- Equal opportunities
- Data protection
- Management systems
- Maintaining records
- Assessment
- Internal quality assurance
- External quality assurance.

**Our Quality Assurance Requirements** encompasses all of the relevant requirements of key regulatory documents such as:

- Regulatory Arrangements for the Qualifications and Credit Framework (2008)
- SQA Awarding Body Criteria (2007)
- NVQ Code of Practice (2006)

and sets out the criteria that centres should adhere to pre and post centre and qualification approval.

**Access to Assessment & Qualifications** provides full details of the arrangements that may be made to facilitate access to assessments and qualifications for candidates who are eligible for adjustments in assessment.

The **centre homepage** section of the City & Guilds website also contains useful information on such things as:

- **Walled Garden**: how to register and certificate candidates on line
- **Qualifications and Credit Framework (QCF)**: general guidance about the QCF and how qualifications will change, as well as information on the IT systems needed and FAQs
- **Events**: dates and information on the latest Centre events
- **Online assessment**: how to register for e-assessments.
### Useful contacts

| UK learners | T: +44 (0)844 543 0033  
| General qualification information | E: learnersupport@cityandguilds.com |
| International learners | T: +44 (0)844 543 0033  
| General qualification information | F: +44 (0)20 7294 2413  
| E: intcg@cityandguilds.com |
| Centres | T: +44 (0)844 543 0000  
| Exam entries, Certificates, Registrations/enrolment, Invoices, Missing or late exam materials, Nominal roll reports, Results | F: +44 (0)20 7294 2413  
| E: centresupport@cityandguilds.com |
| Single subject qualifications | T: +44 (0)844 543 0000  
| Exam entries, Results, Certification, Missing or late exam materials, Incorrect exam papers, Forms request (BB, results entry), Exam date and time change | F: +44 (0)20 7294 2413  
| F: +44 (0)20 7294 2404 (BB forms)  
| E: singlesubjects@cityandguilds.com |
| International awards | T: +44 (0)844 543 0000  
| Results, Entries, Enrolments, Invoices, Missing or late exam materials, Nominal roll reports | F: +44 (0)20 7294 2413  
| E: intops@cityandguilds.com |
| Walled Garden | T: +44 (0)844 543 0000  
| Re-issue of password or username, Technical problems, Entries, Results, e-assessment, Navigation, User/menu option, Problems | F: +44 (0)20 7294 2413  
| E: walledgarden@cityandguilds.com |
| Employer | T: +44 (0)121 503 8993  
| Employer solutions, Mapping, Accreditation, Development Skills, Consultancy | E: business@cityandguilds.com |
| Publications | T: +44 (0)844 543 0000  
| Logbooks, Centre documents, Forms, Free literature | F: +44 (0)20 7294 2413 |

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City & Guilds
1 Giltspur Street
London EC1A 9DD
T +44 (0)844 543 0000
F +44 (0)20 7294 2413
www.cityandguilds.com