Level 2 Technical Certificate in Floristry (0175-20-022)

Synoptic Assignment 2019 – v1.0
General guidance for candidates

**General guidance**
This is a formal assessment that you will be marked and graded on. You will be marked on the quality and accuracy of your practical performance and the written work you produce. It is therefore important that you carry your work out to the highest standard you can. How well you know and understand the subject, and how you have used your knowledge and skills together to complete the tasks must be clear to the marker. This means you will have to explain your thinking and the reasons behind the way you have carried out the tasks and how/why you have made your decisions within your written work eg as part of your planning, reflections, or evaluations.

**Plagiarism**
This is an assessment of your abilities, so the work must be all your own work and carried out under the conditions stated. You will be asked to sign a declaration that you have not had any help with the assessment.

Your tutor is allowed to give you some help understanding the assignment instructions if necessary, but they will record any other guidance you need and this will be taken into account during marking.

Plagiarism is the failure to acknowledge sources properly and/or the submission of another person’s work as if it were your own. Plagiarism is not allowed in this assignment.

Where research is allowed, your tutor must be able to identify which work you have done yourself, and what you have found from other sources. It is therefore important to make sure you acknowledge all sources and clearly reference any information taken from them.

**Timings and planning**
Where you have to plan your time, you should take care to make sure you have divided the time available between tasks appropriately. In some assignments, there are specified timings which cannot be changed and which need to be taken into account. You should check your plan is appropriate with your tutor.

If you have a good reason for needing more time, you will need to explain the reasons to your tutor and agree a new deadline date. Changes to dates will be at the discretion of the tutor, and they may not mark work that is handed in after the agreed deadlines.

**Health and Safety**
You must always work safely, in particular while you are carrying out practical tasks.

You must always follow any relevant Health and Safety regulations and codes of practice.

If your tutor sees you working in a way that is unsafe for yourself or others, they will ask you to stop immediately, and tell you why. Your tutor will not be able to continue the assessment until they are sure you are ready for assessment and can work safely.

**Presentation of work**
Presentation of work must be neat, legible and appropriate to the task.

You should make sure that each piece of evidence including any forms are clearly labelled with your name and the assignment reference.

All electronic files must be given a clear file name that allows your tutor to identify it as your work.
Written work eg reports may be word processed or hand written unless stated otherwise. All sketches and drawings should be neat and tidy, to scale and annotated.

Calculations should be set out clearly, with all working shown, as well as any assumptions made. You should use appropriate units at all times, and answers must be expressed to a degree of accuracy, consistent with the requirements of the task.
Assignment brief

You are employed as a junior florist in a busy flower shop. You are responsible for taking orders, completing costing sheets, designing and creating small pieces to specific briefs.
Tasks

Task 1a

The senior florist asks you to cost the two items which they require for a wedding fair. Produce a plan and coloured sketches for the wedding designs.

Calculate the cost using the costing sheets in Appendices for the following:
- A hand tied in a self-made collar.
- A matching wired corsage to be attached to a comb for a bridesmaid.

Conditions of assessment
- You must complete this task on your own under supervised conditions.
- Your tutor will provide you with costing sheets and wholesale prices.

What you must produce for marking:
- The completed costings sheet.
- Your completed plan and sketches.
Task 1b

Create and package the design pieces to take to the venue.

Conditions of assessment
- You must complete your design construction on your own under supervised conditions.
- You will have access to your plans from Task 1a, which will be handed to you by your tutor at the start of the assessment.

What you must produce for marking:
- The completed designs, packaged ready for transportation.

Additional evidence of your performance that must be captured for marking:
- Your tutor’s notes recording the standard and accuracy of your performance.
- Photographic evidence showing outline shape, profile and mechanics of each of the 2 designs.
Task 2a

Take a funeral order from a customer on the telephone. Complete the order form in Appendix 1.

Using the information on the client requirements, produce a plan and coloured sketch for the funeral designs.

Conditions of assessment

- You must complete this task on your own under supervised conditions.

What you must produce for marking:

- Order form for the funeral design.
- Your completed plan and sketches.

Additional evidence of your performance that must be captured for marking:

- Your tutors notes on the standard and accuracy of your telephone conversation.
Task 2b

Create and package the design piece ready for transportation.

Conditions of assessment
- You must complete this task on your own under supervised conditions.

What you must produce for marking:
- Photographic evidence showing outline shape, profile and mechanics of each of the design.
Task 3

Produce an evaluation of each of the designs created in Task 1b and 2b referring to the principles and elements of design.

Conditions of assessment:
- You must carry out the task on your own under supervised conditions.
- You may have access to photos and all your notes and plans relating to the designs.

What you must produce for marking:
- A written evaluation of each of the designs.
Task instructions for centres

**Resources**
Candidates must have access to a suitable range of resources to carry out the tasks, which includes access to all design materials, equipment and PPE.

**Task specific guidance**

*This guidance should not be shared with candidates.*

Candidates should be given the assignment brief only, one week before the first planned assessments. It is recommended that where possible all tasks within this assignment are completed **within 4 teaching weeks** of the candidate being given the brief.

Each task should be to the candidate at the start of the assessment and not in advance. The tasks do not need to be completed on the same day, but they should be completed in order where possible. It is best practice to leave no more than two days between the tasks.

**Task 1a**
Costing form templates have been provided in **Appendix 2** and 3 or the tutor can provide centre devised forms.

**Task 1b**
Candidates may have access to the plans and sketches produced in task 1a. Tutors may hand these out at the start of the assessment.
Task 2a
A quiet room with access to a telephone/mobile phone is required where the candidate can participate in a telephone conversation. An order form template has been provided in Appendix 1 or the tutor can provide a centre devised form.

The requirements to be requested by the tutor on the telephone call should be:
- A single-ended funeral spray.

Task 2b
Candidates may have access to the plans and sketches produced in task 1a. Tutors may hand these out at the start of the assessment.

Task 3
All designs from the previous tasks must be evaluated. Candidates may have access to photos, plans and sketches from the previous tasks to enable this. Tutors should hand these out at the start of the assessment. No further changes to these elements may be made during this assessment.

Times
The following timings are provided to support centre planning. They are for guidance only and centres may use discretion.

- Total – 12 to 17 hours.
- Task 1a – 3-4 hours
- Task 1b – 2-3 hours
- Task 2a – 3-4 hours
- Task 2b – 2-3 hours
- Task 3 – 2-3 hours
Centre guidance

Guidance provided in this document supports the administration of this assignment. The following documents available on the City & Guilds website provide essential generic guidance for centres delivering Technical qualifications and must be referred to alongside this guidance:

- **Technical qualifications – marking**
- **Technical qualifications – moderation** (updated annually)
- **Technical qualifications – teaching, learning and assessment**

This synoptic assessment is designed to require the candidate to make use of their knowledge, understanding and skills that they have built up over the course of their learning to tackle problems/tasks/challenges.

This approach to assessment emphasises to candidates the importance and applicability of the full range of their learning to practice in their industry area, and supports them in learning to take responsibility for transferring their knowledge, understanding and skills to the practical situation, fostering independence, autonomy and confidence.

Candidates are provided with an assignment brief. They then have to draw on their knowledge and skills and independently select the correct processes, skills, materials, and approaches to take to provide the evidence specified by the brief.

During the learning programme, it is expected that tutors will have taken the opportunity to set shorter, formative tasks that allow candidates to be supported to independently use the learning they have so far covered, drawing this together in a similar way, so they are familiar with the format, conditions and expectations of the synoptic assessment.

Candidates should be made aware during learning what the Assessment Objectives are and how they are implemented in marking the assignment, so they will understand the level of performance that will achieve them high marks.

Candidates should not be entered for the assessment until the end of the course of learning for the qualification so they are in a position to complete the assignment successfully.

**Health and safety**

Candidates should not be entered for assessment without being clear of the importance of working safely, and practice of doing so. The tutor must immediately stop an assessment if a candidate works unsafely. At the discretion of the tutor, depending on the severity of the incident, the candidate may be given a warning. If they continue to work unsafely however, their assessment must be ended and they must retake the assessment at a later date.

**Compliance with timings**

The timings provided are estimates to support centre planning. They refer to assessment time, not any additional setting up needed to create an appropriate assessment environment.

It is the centre’s responsibility to plan sufficient assessment sessions, under the appropriate conditions, within the assignment window, to allow candidates reasonable time to complete the assessment tasks.

Where candidates are required to plan their work they should have their plans confirmed for appropriateness in relation to the time allocated for each task.

Candidates should be allowed sufficient time to fully demonstrate the range of their skills, however this also needs to be reasonable and practicable. Candidates should be allowed to overrun their planned timings or professional service times (where they exist) in order for
evidence of a range of their skills to be captured. If however, the time required exceeds reasonably set assessment periods, or the tolerance suggested for professional service times, the centre may stop the assessment and base the marking on the evidence up to that point, including the tutor’s notes of how far over time the task has taken.

**Observation evidence**

Where the tutor is required to carry out observation of performance, detailed, descriptive notes must be recorded on the practical observation (PO) form provided. The centre has the flexibility to adapt the form, to suit local requirements (eg to use tablet, hand-written formats, or to ease local administration) as long as this does not change or restrict the type of evidence collected.

The number of candidates a tutor will be able to observe at one time will vary depending on:

- the complexity of evidence collection for the task
- local conditions eg layout of the assessment environment,
- amount of additional support available (eg to capture image/ video evidence), staggered starts etc,
- whether there are any peak times where there is a lot of evidence to collect that will need additional support or any that are quieter.

It is advisable to trial the planned arrangements where possible during formative assessment, reviewing the quality of evidence captured and manageability. It is expected that for straightforward observations, (and unless otherwise specified) no more than eight candidates will be observed by a single tutor at one time, and the number will usually be fewer than this maximum. The key factor to consider is the logistics of collecting sufficient evidence.

As far as possible, candidates should not be distracted, or their performance affected by the process of observation and evidence collection.

Observation notes form part of the candidate’s evidence and must describe how well the activity has been carried out, rather than stating the steps/ actions the candidate has taken. The notes must be very descriptive and focus on the quality of the performance in such a way that comparisons between performances can be made. They must provide sufficient, appropriate evidence that can be used by the marker (and moderator) to mark the performance using the marking grid.

Identifying what it is about the performances that is different between candidates can clarify the qualities that are important to record. Each candidate is likely to carry out the same steps, so a checklist of this information would not help differentiate between them. However qualitative comments on how well they do it, and quantitative records of accuracy and tolerances would.

The tutor should refer to the marking grid to ensure appropriate aspects of performance are recorded. These notes will be used for marking and moderation purposes and so must be detailed, accurate and differentiating.

Tutors should ensure that any required additional supporting evidence including eg photographs or video can be easily matched to the correct candidate, are clear, well-lit and showing the areas of particular interest in sufficient detail and clarity for assessment (ie taken at appropriate points in production, showing accuracy of measurements where appropriate).

If candidates are required to work as a team, each candidate’s contribution must be noted separately. The tutor may intervene if any individual candidate’s contribution is unclear or to ensure fair access (see below).
The Technical qualifications guides on marking and moderation are essential guidance documents and are available on the City & Guilds website. These provide further information on preparing for assessment, evidence gathering, standardisation, marking and moderation, and must be referred to when planning and carrying out assessment.

Minimum evidence requirements for marking and moderation
The sections in the assignment:

- **What you must produce for marking,** and
- **Additional evidence of your performance that must be captured for marking**

list the minimum requirements of evidence to be submitted for marking and the moderation sample.

Evidence produced during assessment above and beyond this may be submitted, as long as it provides useful information for marking and moderation and has been produced under appropriate conditions.

While technological methods which support the capturing or creating of evidence can be helpful, eg pinboard style websites for creating mood boards, the final evidence must be converted to a suitable format for marking and moderation which cannot be lost/deleted or amended after the end of the assessment period (eg screen prints, pdf files). Considerations around tracking authenticity and potential loss of material hosted on such platforms during assessment is the centre’s responsibility.

Where candidates have carried out some work as a group, the contribution of each candidate must be clear. It is not appropriate to submit identical information for each candidate without some way for the marker and moderator to mark the candidates individually.

*Note: Combining candidates’ individual pieces of evidence into single files or zip files may make evidence management during internal marking more efficient and will greatly simplify the uploading of the moderation sample.*

Where the minimum requirements have not been submitted for the moderation sample by the final moderation deadline, or the quality of evidence is insufficient to make a judgement, the moderation, and therefore any subsequent adjustment, will be based on the evidence that has been submitted. Where this is insufficient to provide a mark on moderation, a mark of zero may be given.

Preparation of candidates
Candidates should be aware of which aspects of their performance (across the AOs) will give them good marks in assessment. This is best carried out through routinely pointing out good or poor performance during the learning period, and through formative assessment.

During the learning programme, direct tutor instruction in how to tackle practical tasks through modelling, support, guidance and feedback are critical. However gradual removal of this support is necessary in preparation for summative assessment. This, supported approach is not valid for summative assessment.

The purpose of summative assessment is to confirm the standard the candidate has reached as a result of participating in the learning process. Candidates should be encouraged to do the best they can and be made aware of the difference between these summative assessments and any formative assessments they have been subject to. Candidates may not have access to the full marking grids, as these may be misinterpreted as pass, merit distinction descriptors. Refer to the Technical qualifications – teaching, learning and assessment centre guidance document, available on the City & Guilds website for further information on preparing candidates for Technical qualification assessment.
**Guidance on assessment conditions**

The assessment conditions that are in place for this synoptic assignment are to:

- ensure the rigour of the assessment process
- provide fairness for candidates
- give confidence in the outcome.

They can be thought of as the rules that ensure that all candidates who take an assessment are being treated fairly, equally and in a manner that ensures their result reflects their true ability.

The conditions outlined below relate to this summative synoptic assignment. These do not affect any formative assessment work that takes place, although it is advised that candidates are prepared for the conditions they will need to work under during summative assessment.

The evidence for the tasks that make up this synoptic assignment must be completed under the specified conditions. This is to ensure authenticity and prevent malpractice as well as to assess and record candidate performance for assessment in the practical tasks. Any aspect that may be undertaken in unsupervised conditions is specified. It is the centre’s responsibility to ensure that local administration and oversight gives the tutor sufficient confidence to be able to confirm the authenticity of the candidate’s work.

**Security and authentication of candidate work**

Candidate evidence must be kept secure to prevent unsupervised access by the candidate or others. Where evidence is produced over a number of sessions, the tutor must ensure candidates and others cannot access the evidence without supervision. This might include storing written work or artefacts in locked cupboards and collecting memory sticks of evidence produced electronically at the end of each session.

Candidates are required to sign declarations of authenticity, as is the tutor. The relevant form is included in this assignment pack and must be signed after the production of all evidence.

Where the candidate or tutor is unable to, or does not confirm authenticity through signing the declaration form, the work will not be accepted at moderation and a mark of zero will be given. If any question of authenticity arises eg at moderation, the centre may be contacted for justification of authentication.

**Accessibility and fairness**

Where a candidate has special requirements, tutors should refer to the Access arrangements and reasonable adjustments section of the City & Guilds website.

Tutors can support access where necessary by providing clarification to any candidate on the requirements or timings of any aspect of this synoptic assignment. Tutors should not provide more guidance than the candidate needs as this may impact on the candidate’s grade, see the guidance and feedback section below.

All candidates must be provided with an environment, time frame and resources that allows them reasonable access to the full range of marks available.

Where candidates have worked in groups to complete one or more tasks for this synoptic assessment, the tutor must ensure that no candidate is disadvantaged as a result of the performance of any other team member. If a team member is distracting or preventing another team member from fully demonstrating their skills or knowledge, the tutor must intervene.
**Guidance and feedback**

To support centre file management, tutors may specify a suitable file format and referencing format for evidence (unless otherwise specified eg if file naming is an assessment point for the assignment). Guidance must only support access to the assignment and must not provide feedback for improvement. The level and frequency of clarification & guidance must be

- recorded fully on the candidate record form (CRF),
- taken into account along with the candidate’s final evidence during marking
- made available for moderation.

Tutors must not provide feedback on the quality of the performance or how the quality of evidence can be improved. This would be classed as malpractice.

Tutors should however provide general reminders to candidates throughout the assessment period to check their work thoroughly before submitting it, and to be sure that they are happy with their final evidence as it may not be worked on further after submission.

Candidates can rework any evidence that has been produced for this synoptic assignment during the time allowed. However, this must be as a result of their own review and identification of weaknesses and not as a result of tutor feedback. Once the evidence has been submitted for assessment, no further amendments to evidence can be made.

Tutors should check and be aware of the candidates’ plans and designs to ensure management of time and resources is appropriate, and so any allowed intervention can take place at an appropriate time.

Tutors should ensure that candidates’ plans for completion of the tasks distribute the time available appropriately and may guide candidates on where they should be up to at any point in a general way. Any excessive time taken for any task should be recorded and should be taken into account during marking if appropriate.

It is up to the marker to decide if the guidance the candidate has required suggests they are lacking in any AO, the severity of the issue, and how to award marks on the basis of this full range of evidence. The marker must record where and how guidance has had an impact on the marks given, so this is available should queries arise at moderation or appeal.

**What is, and is not, an appropriate level of guidance**

- A tutor should intervene with caution if a candidate has taken a course of action that will result in them not being able to submit the full range of evidence for assessment. However, this should only take place once the tutor has prompted the candidate to check that they have covered all the requirements. Where the tutor has to be explicit as to what the issue is, this is likely to demonstrate a lack of understanding on the part of the candidate rather than a simple error, and full details should be recorded on the CRF.

  The tutor should not provide guidance if the candidate is thought to be able to correct the issue without it, and a prompt would suffice. In other words, only the minimum support the candidate actually needs should be given, since the more tutor guidance provided, the less of the candidate’s own performance is being demonstrated and therefore the larger the impact on the marks awarded.

- A tutor must not provide guidance that the candidate’s work is not at the required standard or how to improve their work. In this way, candidates are given the chance to identify and correct any errors on their own, providing valid evidence of knowledge and skills that will be credited during marking.

- The tutor must not produce any templates, pro-formas, work logs etc unless instructed to in the assignment guidance. Where instructed to do so, these materials
must be produced as specified and contain no additional guidance. Templates provided as part of the assignment should be used as provided, and not adapted.

**All** specific prompts and details of the nature of any further guidance must be recorded on the relevant form and reviewed during marking and moderation.

**Guidance on marking**

Please refer to the *Technical qualifications – marking, and moderation* centre guidance documents for further information on gathering evidence suitable for marking and moderation, and on using the marking grid and forms.

The candidate record form (CRF) is used to record:
- Details of any guidance or the level of prompting the candidate has received during the assessment period
- Rough notes bringing together relevant evidence from across tasks during marking.
- Summary justifications when holistically coming to an overall judgement of the mark.

The practical observation form (PO) is used to record:
- Descriptive information and evidence of candidate performance during an observation. Although descriptions of the quality of performance should support decisions against the AOs, the notes should follow the flow of the observation, rather than attempting to assign evidence against the AOs at this point.
Marking grid
For any category, 0 marks may be awarded where there is no evidence of achievement

<table>
<thead>
<tr>
<th>%</th>
<th>Assessment Objective</th>
<th>Band 1 descriptor</th>
<th>Band 2 descriptor</th>
<th>Band 3 descriptor</th>
</tr>
</thead>
</table>
| 20 | AO1 Recall of knowledge relating to the qualification LOs  
- Does the candidate seem to have the full breadth and depth of taught knowledge across the qualification to hand?  
- How accurate is their knowledge? Are there any gaps or misunderstandings evident?  
- How confident and secure does their knowledge seem? | (1-4 marks)  
Recall shows some weaknesses in breadth and/or accuracy.  
Hesitant, gaps, inaccuracy. | (5-8 marks)  
Recall is generally accurate and shows reasonable breadth. Inaccuracy and misunderstandings are infrequent and usually minor.  
Sound, minimal gaps. | (9-12 marks)  
Consistently strong evidence of accurate and confident recall from the breadth of knowledge. Accurate, confident, complete, fluent. |

**Examples of knowledge expected:** Health and safety, customer service, job roles, concept of profit, payment methods, customer needs and wants, communication methods, sales process, characteristics of fresh materials, conditioning techniques, maintaining designs, principles of stock control, principles and elements of design, information and resources required to create designs, quality checks, construction techniques, decorative techniques, packaging, aftercare, transportation, storage, evaluating designs, calculating selling price, using appropriate technical terms.

**Bottom of band:**  
Candidate shows a poor range of knowledge across the tasks with significant errors.

**Top of the band:**  
Candidate shows a basic range of knowledge across the tasks with significant errors.

**Bottom of band:**  
Candidate shows a wide range of knowledge across the tasks and shows some level of detail with minimal gaps.

**Top of the band:**  
Candidate shows an extensive and detailed knowledge across the tasks, showing a degree of confidence and accuracy.
<table>
<thead>
<tr>
<th>%</th>
<th>Assessment Objective</th>
<th>Band 1 descriptor</th>
<th>Band 2 descriptor</th>
<th>Band 3 descriptor</th>
</tr>
</thead>
</table>
| 10 | AO2 Understanding of concepts theories and processes relating to the LOs  
  - Does the candidate make connections and show causal links and explain why?  
  - How well theories and concepts are applied to new situations/the assignment?  
  - How well chosen are exemplars – how well do they illustrate the concept? | (1-2 marks)  
Some evidence of being able to give explanations of concepts and theories.  
Explanations appear to be recalled, simplistic or incomplete.  
Misunderstanding, illogical connections, guessing. | (3-4 marks)  
Explanations are logical.  
Showing comprehension and generally free from misunderstanding, but may lack depth or connections are incompletely explored.  
Logical, slightly disjointed, plausible. | (5-6 marks)  
Consistently strong evidence of clear causal links in explanations generated by the candidate.  
Candidate uses concepts and theories confidently in explaining decisions taken and application to new situations.  
Logical reasoning, thoughtful decisions, causal links, justified. |

**Examples of understanding expected:** Organisation of a business, consumer rights, communication methods, application of design, information required to prepare designs, understand techniques, principles of customer service, after care, promotion of organisation, customer needs and wants, sales process, conditioning techniques, maintaining designs, principles of stock control, principles and elements of design, evaluating designs, calculating selling price, using appropriate technical terms.
<table>
<thead>
<tr>
<th>Candidate</th>
<th>Candidate</th>
<th>Candidate</th>
</tr>
</thead>
<tbody>
<tr>
<td>shows a basic understanding of a limited range of concepts across the tasks.</td>
<td>shows a good understanding across the tasks, with clear links between underpinning theory to practice.</td>
<td>shows an excellent and detailed understanding across the tasks, showing an excellent degree of confidence and accuracy.</td>
</tr>
<tr>
<td>Some points are made but consideration of wider factors is limited.</td>
<td>Understanding is consistent with reasoning, is coherent and explained.</td>
<td>Concepts and understanding are applied consistently and effectively in existing contexts.</td>
</tr>
<tr>
<td>Some links are made between theory and practice.</td>
<td>Good links are made between theory and practice.</td>
<td>Explanations are clear, and strong links have been made between theories and practice.</td>
</tr>
<tr>
<td>%</td>
<td>Assessment Objective</td>
<td>Band 1 descriptor</td>
</tr>
<tr>
<td>----</td>
<td>--------------------------------------------------------------------------------------</td>
<td>------------------------------------</td>
</tr>
<tr>
<td>30</td>
<td><strong>AO3 Application of practical/technical skills</strong></td>
<td>Poor to limited</td>
</tr>
<tr>
<td></td>
<td>• How practiced/ fluid does hand eye coordination and dexterity seem?</td>
<td>(1-6 marks)</td>
</tr>
<tr>
<td></td>
<td>• How confidently does the candidate use the breadth of practical skills open to them?</td>
<td>Some evidence of familiarity with practical skills. Some awkwardness in implementation, may show frustration out of inability rather than lack of care. Unable to adapt, frustrated, flaws, out of tolerance, imperfect, clumsy.</td>
</tr>
<tr>
<td></td>
<td>• How accurately/ successfully has the candidate been able to use skills/achieve practical outcomes?</td>
<td>Examples of skills expected: Producing sketches, applying principles and elements of design, create individual designs, producing a design using appropriate construction techniques, completing designs within a commercially viable time scale, packaging designs, adapting styles and techniques appropriate to the design, evidence of innovation, application of health and safety, care and store designs, conditioning.</td>
</tr>
<tr>
<td>Level</td>
<td>Poor application of elements and principles of design.</td>
<td>Fair application of elements and principles of design.</td>
</tr>
<tr>
<td>-------</td>
<td>-------------------------------------------------</td>
<td>-------------------------------------------------</td>
</tr>
<tr>
<td><strong>Top of band:</strong></td>
<td>Candidate shows minimal consideration of health and safety.</td>
<td><strong>Top of band:</strong> Candidate shows good consideration of health and safety.</td>
</tr>
<tr>
<td></td>
<td>Commercial working routines are adopted with little consideration of tools, materials and equipment.</td>
<td>A good range of commercial working routines are adopted with consideration of tools, materials and equipment.</td>
</tr>
<tr>
<td></td>
<td>Basic skill quality and product wastage.</td>
<td>Good skill quality with little product wastage.</td>
</tr>
<tr>
<td></td>
<td>Limited application of elements and principles of design.</td>
<td>Good application of elements and principles of design.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| % | Assessment Objective | Band 1 descriptor  
Poor to limited | Band 2 descriptor  
Fair to good | Band 3 descriptor  
Strong to excellent |
|---|----------------------|------------------|------------------|------------------|
| 20 | AO4 Bringing it all together - coherence of the whole subject  
- Does the candidate draw from the breadth of their knowledge and skills?  
- Does the candidate remember to reflect on theory when solving practical problems?  
- How well can the candidate work out solutions to new contexts/problems on their own? | (1-4 marks)  
Some evidence of consideration of theory when attempting tasks.  
Tends to attend to single aspects at a time without considering implication of contextual information.  
Some random trial and error, new situations are challenging, expects guidance, narrow. May need prompting. | (5-8 marks)  
Shows good application of theory to practice and new context, some inconsistencies.  
Remembers to apply theory, somewhat successful at achieving fitness for purpose. Some consolidation of theory and practice. | (9-12 marks)  
Strong evidence of thorough consideration of the context and use of theory and skills to achieve fitness for purpose.  
Purposeful experimentation, plausible ideas, guided by theory and experience, fit for purpose, integrated, uses whole toolkit of theory and skills. |

**Examples of bringing it all together:**  
Consideration of: Health and Safety, industry structure, organisation of floristry businesses, commercial nature of floristry businesses, principles of customer service and communication, caring for and maintaining floristry products, principles and elements of design, plan, prepare, construct and evaluate floristry designs.

**Bottom of band:**  
Candidate shows poor evidence of using their knowledge, understanding and practical skills to make minimal links between topics.

**Top of band:**  
Candidate shows limited evidence of using their knowledge, understanding and practical skills to make some links made between topics.

**Bottom of band:**  
Candidate shows consistent integration of knowledge, understanding and practical skills to make very good links between topics.

**Top of band:**  
Candidate shows an excellent level of knowledge,
<table>
<thead>
<tr>
<th>%</th>
<th>Assessment Objective</th>
<th>Band 1 descriptor</th>
<th>Band 2 descriptor</th>
<th>Band 3 descriptor</th>
</tr>
</thead>
<tbody>
<tr>
<td>20</td>
<td><strong>AO5 Attending to detail/perfecting</strong>&lt;br&gt;• Does the candidate routinely check on quality, finish etc and attend to imperfections/omissions?&lt;br&gt;• How much is accuracy a result of persistent care and attention (eg measure twice cut once)?&lt;br&gt;• Would you describe the candidate as a perfectionist and wholly engaged in the subject?</td>
<td>Poor to limited&lt;br&gt;(1-4 marks)&lt;br&gt;Easily distracted or lack of checking. Insufficiently concerned by poor result; little attempt to improve. Gives up too early; focus may be on completion rather than quality of outcome. Careless, imprecise, flawed, uncaring, unfocussed, unobservant, unmotivated.</td>
<td>Fair to good&lt;br&gt;(5-8 marks)&lt;br&gt;Aims for satisfactory result but may not persist beyond this. Uses feedback methods but perhaps not fully or consistently. Variable/intermittent attention, reasonably conscientious, some imperfections, unremarkable.</td>
<td>Strong to excellent&lt;br&gt;(9-12 marks)&lt;br&gt;Alert, focussed on task. Attentive and persistently pursuing excellence. Using feedback to identify problems for correction. Noticing, checking, persistent, perfecting, refining, accurate, focus on quality, precision, refinement, faultless, meticulous.</td>
</tr>
</tbody>
</table>

**Examples of attending to detail:** Intuitive consideration of: Health and Safety, industry structure, organisation of floristry businesses, commercial nature of floristry businesses, principles of customer service and communication, caring for and maintaining floristry products, principles and elements of design, plan, prepare, construct and evaluate floristry designs, precision and level of workmanship.

**Bottom of band:**
Candidate shows poor attention to detail. Planning and application of skills demonstrated inaccuracy, gaps and errors.

**Bottom of band:**
Candidate shows adequate attention to detail. Planning and application of skills demonstrated were generally accurate with no gaps.

**Bottom of band:**
Candidate shows consistent attention to detail. Planning and application of skills demonstrated in a clear and cohesive manner.
<table>
<thead>
<tr>
<th>Task brief interpreted with no logical sequence or structure.</th>
<th>Task brief interpreted adequately in a logical structured sequence.</th>
<th>Task brief interpreted in a highly logical structured sequence.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluation shows basic depth and reflection.</td>
<td>Evaluation shows adequate depth and reflection.</td>
<td>Evaluation shows a high level of depth and reflection.</td>
</tr>
<tr>
<td>Candidate shows poor workmanship.</td>
<td>Candidate shows adequate workmanship.</td>
<td>Candidate consistently demonstrates precision and high-level workmanship.</td>
</tr>
<tr>
<td><strong>Top of the band:</strong> Candidate shows limited attention to detail. Planning and application of skills demonstrated some inaccuracy, gaps and errors.</td>
<td><strong>Top of the band:</strong> Candidate shows good attention to detail. Planning and application of skills demonstrated were accurate with no gaps.</td>
<td><strong>Top of the band:</strong> Candidate shows excellent attention to detail. Planning and application of skills were demonstrated in an intuitive and meticulous manner. Candidate consistently demonstrates precision and exceptional workmanship.</td>
</tr>
<tr>
<td>Task brief interpreted with limited logical sequence and some structure.</td>
<td>Task brief interpreted in a good logical structured sequence.</td>
<td>Task brief interpreted in an excellent and logical structured sequence.</td>
</tr>
<tr>
<td>Evaluation shows minimal depth and reflection.</td>
<td>Evaluation shows good depth and reflection.</td>
<td>Evaluation shows excellent depth and reflection.</td>
</tr>
<tr>
<td>Candidate shows some workmanship skills.</td>
<td>Candidate shows good workmanship.</td>
<td>Candidate demonstrates excellent precision and high-level workmanship throughout.</td>
</tr>
</tbody>
</table>
Declaration of authenticity
Technical qualifications

<table>
<thead>
<tr>
<th>Assessment ID</th>
<th>Qualification number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Candidate name</th>
<th>Candidate number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Centre name</th>
<th>Centre number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Candidate:**
I confirm that all work submitted is my own, and that I have acknowledged all sources I have used.

<table>
<thead>
<tr>
<th>Candidate signature</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Tutor:**
I confirm that all work was conducted under conditions designed to assure the authenticity of the candidate’s work, and am satisfied that, to the best of my knowledge, the work produced is solely that of the candidate.

<table>
<thead>
<tr>
<th>Tutor signature</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Additional Support**
Has the candidate received any additional support in the production of this work?

No  ☐ Yes ☐ (Please tick appropriate)

If yes, give details below (and on a separate sheet if necessary).

Note: Where the candidate and/or tutor is unable to, or does not confirm authenticity through signing this declaration form, the work will not be accepted at moderation and a mark of zero will be given. If any question of authenticity arises, the tutor may be contacted for justification of authentication.
Candidate Record Form
Technical qualifications

Level 2 Technical Certificate in Floristry (0175-20)
Level 2 Floristry - Synoptic assignment (0175-022)

<table>
<thead>
<tr>
<th>Candidate name</th>
<th>Candidate number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Centre name</th>
<th>Centre number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Marker Notes – Please always refer to the relevant marking grid for guidance on allocating marks and make notes that describe the quality of the evidence and justification of marks. Expand boxes as required.

<table>
<thead>
<tr>
<th>AO1 – Recall - Breadth, depth, accuracy</th>
</tr>
</thead>
<tbody>
<tr>
<td>20%</td>
</tr>
<tr>
<td>AO1 Mark</td>
</tr>
<tr>
<td>Notes &amp; justification</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>AO2 – Understanding - Security of concepts, causal links</th>
</tr>
</thead>
<tbody>
<tr>
<td>10%</td>
</tr>
<tr>
<td>AO2 Mark</td>
</tr>
<tr>
<td>Notes &amp; justification</td>
</tr>
<tr>
<td>AO3 - Practical skill</td>
</tr>
<tr>
<td>-----------------------</td>
</tr>
<tr>
<td>30%</td>
</tr>
<tr>
<td>AO3 Mark</td>
</tr>
<tr>
<td>AO4 – Bringing it together</td>
</tr>
<tr>
<td>20%</td>
</tr>
<tr>
<td>AO4 Mark</td>
</tr>
<tr>
<td>AO5 - Attending to detail / perfecting</td>
</tr>
<tr>
<td>20%</td>
</tr>
<tr>
<td>AO5 Mark</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Tutor signature</th>
<th>Date</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Technical qualifications - Practical Observation Form

<table>
<thead>
<tr>
<th>Assessment ID</th>
<th>Qualification number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Candidate name</th>
<th>Candidate number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Centre name</th>
<th>Centre number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Complete the table below referring to the relevant marking grid found in the assessment pack. Do not allocate marks at this stage.

<table>
<thead>
<tr>
<th>Assessment Objective (AO)</th>
<th>Notes – detailed, accurate and differentiating notes that identify areas of strength and weakness are necessary to distinguish between different qualities of performance, and to facilitate accurate allocation of marks once all evidence has been submitted.</th>
</tr>
</thead>
<tbody>
<tr>
<td>AO1</td>
<td>Describe how well the candidate shows recall of knowledge e.g. stating facts without explanation / simple descriptions of what they are carrying out / showing aspects of straightforward knowledge through logical sequencing and application of skill etc.</td>
</tr>
<tr>
<td>AO2</td>
<td>Describe how well the candidate shows understanding when carrying out practical tasks, in their explanation of why they are completing a process or how they may change their course of action / are they able to justify their actions etc.</td>
</tr>
<tr>
<td>Assessment Objective (AO)</td>
<td>Notes – detailed, accurate and differentiating notes that identify areas of strength and weakness are necessary to distinguish between different qualities of performance, and to facilitate accurate allocation of marks once all evidence has been submitted.</td>
</tr>
<tr>
<td>--------------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| AO3                     | **AO3**  
Describe how well the candidate demonstrated their practical skills. e.g. how practiced/fluid is hand eye coordination and dexterity / how confident are they / how accurate or ‘polished’ is the outcome / safe working etc. |
| AO4                     | **AO4**  
Describe how well the candidate **brings it all together** – e.g. how coherent are their actions / how well do they draw from the breadth of their knowledge and skills / reflection on theory when solving practical problems / How well can they work out solutions to new contexts/ problems on their own / time management etc. |
| AO5                     | **AO5**  
Describe how well the candidate **attended to detail** e.g. professionalism / perfecting / accuracy / checking / taking care / methodical working etc. |

<table>
<thead>
<tr>
<th>Tutor signature</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Appendices
1 – Order form template
2 – Costing down form template
3 – Costing up form template
## Appendix 1 - Order Form Template

<table>
<thead>
<tr>
<th>Order taken by:</th>
<th>Date of Order:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delivery Day &amp; Date:</td>
<td>Delivery Time:</td>
</tr>
<tr>
<td>Deliver to:</td>
<td></td>
</tr>
<tr>
<td>Design Requirements:</td>
<td>Order's Value:</td>
</tr>
<tr>
<td></td>
<td>Delivery Charge:</td>
</tr>
<tr>
<td></td>
<td>Total Price (inclusive of VAT):</td>
</tr>
<tr>
<td>Message on card:</td>
<td></td>
</tr>
<tr>
<td>Customer Details:</td>
<td></td>
</tr>
<tr>
<td>Cash:</td>
<td>Card Details:</td>
</tr>
</tbody>
</table>
## Appendix 2 – Cost Down Form Template

<table>
<thead>
<tr>
<th>Design:</th>
<th>Date:</th>
<th>Ref:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

\[A = \text{Retail price (Total incl VAT)}: \ £\]

Delivery:

\[\ £\]

Labour Charge:
(Skill & Make-up)

\[\ £\]

Sundries (incl VAT):

\[\ £\]

\[\begin{array}{c|c|c}
\text{Total:} & B = \text{Sub Total:} & \ £ \\
\text{Budget for Materials (incl VAT):} & C = \text{Material Costs:} & (A \text{ minus } B) \\
\text{Materials Used:} & \text{Quantity:} & \text{Cost per Item:} & \text{Sub Total:} \\
\text{D = Materials Sub Total:} & (\text{Must Equal C}) & \ £ \\
\end{array}\]
# Appendix 3 – Cost Up Form Template

<table>
<thead>
<tr>
<th>Design:</th>
<th>Date:</th>
<th>Ref:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Materials Used (incl VAT):</th>
<th>Quantity:</th>
<th>Cost per item:</th>
<th>Sub Total:</th>
<th>Total:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Materials Sub Total: £

Sundries (incl VAT):  

<table>
<thead>
<tr>
<th>Sundries Sub Total:</th>
<th>£</th>
</tr>
</thead>
</table>

Labour Charge:  
(Skill & Make-up)  

<table>
<thead>
<tr>
<th>£</th>
</tr>
</thead>
</table>

Delivery:  

<table>
<thead>
<tr>
<th>£</th>
</tr>
</thead>
</table>

Sub total £

Retail Price:  

<table>
<thead>
<tr>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>£</td>
</tr>
<tr>
<td>price incl VAT:</td>
</tr>
<tr>
<td>---------------</td>
</tr>
</tbody>
</table>

PAST ASSIGNMENT (2019) DO NOT USE FOR LIVE ASSESSMENT