

September 2015

City & Guilds Level 1 Certificate for Skills for Working in the Food Service Industry - 601/7410/9

OVERVIEW

- What does this qualification cover?

City & Guilds Level 1 Certificate for Skills for Working in the Food Service Industry prepares learners for work in the food industry or similar, as well as developing their understanding of the behaviours and attitudes required to obtain and sustain employment, such as attitudes and values for personal development. Work skills include:

- communication skills
- interview and preparation
- team working/working with others
- job applications
- building working relationships in the workplace
- equality and diversity
- basic understanding of food preparation, catering and food service industry.

This qualification aims to give an introduction to the broader hospitality industry and establish a comprehensive awareness of the knowledge and skills required to work in the Food Service Industry, which learners will be able to apply when progressing into work for the first time as part of a Traineeship in a work experience/placement, returning to work or preparing to move in to apprenticeship. The qualification includes:

- hygiene, including the purpose of a cleaning schedule, how waste should be stored and disposed of and the reasons for keeping work areas clean.
- how to maintain personal health and hygiene in food service
- food safety awareness
- food service (different types of food service, serving food in a safe and hygienic manner)
- the overall structure of the hospitality industry including types of outlets and services offered in the industry
- career opportunities, job roles and working patterns in the Food Service Industry.

- Who could take this qualification and who is this qualification designed for?

This qualification can be taken by learners from 16+ onwards who would like to develop an early knowledge of and skills in the Food Service Industry.

The City & Guilds Level 1 Certificate for Skills for Working in the Food Service Industry has been designed to fulfil the work preparation training requirement of a traineeship enabling learners to progress into work for the first time as a Restaurant Assistant, Food and Beverage Assistant, Kitchen Porter sector and within wider Hospitality and Catering industry; or preparing learners for moving on to a Hospitality Apprenticeship.

This is a standalone qualification.

WHAT COULD THIS QUALIFICATION LEAD TO?

- Will the qualification lead to employment, and if so, in which job role at which level?

The qualification builds on learners' Employability Skills establishing a comprehensive understanding and awareness of work skills and behaviour together with an understanding of the Food Service Industry and will support learners as they progress onto an apprenticeship in the Hospitality industry or into working in the Hospitality industry for the first time.

- Will the qualification support progression to further learning, if so, what to?

The qualification will support some of the underpinning and technical knowledge of the Hospitality Industry and skill requirements of the Hospitality Apprenticeship.

WHO SUPPORTS THIS QUALIFICATION?

- 1) Warwickshire College Group
- 2) Working Links
- 3) Strive Training