Functional Skills English
Reading Level 1
Sample Paper 4

www.cityandguilds.com
April 2020 Version 0-1

Transport
Question Paper

4748 Sample Assessment
Level 1 Functional Skills English
Reading
Transport

Candidate Name (First, Middle, Last)

Candidate enrolment number

DOB (DDMMYYYY)

Candidate signature and declaration*

Assessment date (DDMMYYYY)

Centre number

General information

- The duration of this paper is **1 hour.**
- Answer **all** the questions.
- The maximum marks for each question are shown.
- The maximum number of marks is **30.**

General instructions

- Read each question carefully.
- You do not need to write in complete sentences.
- You will not be assessed on spelling, punctuation and grammar.
- Dictionaries **are** allowed.

***I declare that I have no prior knowledge of the questions in this assessment and that I will not divulge to any person information about the questions.**

Read the documents in the source booklet and answer the questions.

Questions 1-9 are about **Document 1**. Make sure you refer to **Document 1** when answering these questions.

---

1 Look at the subject line of the email. What do the words *Discover the latest news* suggest about the purpose of Document 1? **1 mark**

TICK **ONE**

a) It will argue. ☐

b) It will inform. ☐

c) It will narrate. ☐

d) It will instruct. ☐

2 What are **two** of the main stories covered in the email? **2 marks**

3 Why have brackets ( ) been used in Document 1? **1 mark**

4 The second paragraph uses the word *concessionary*. Which other word used in this paragraph has a similar meaning? **1 mark**

5 What are the **exact** words used in the link that a reader would click if they didn't want to receive any more emails from SG Buses? **1 mark**

6 What does the image tell the reader about SG buses? **1 mark**

TICK **ONE**

a) They only use double decker buses. ☐

b) Buses can be hired for special events. ☐

c) People love SG Buses. ☐

d) The buses have disabled access. ☐

7 In which area of Stanton is unlimited travel allowed on the Grouprider ticket? **1 mark**

8 Who qualifies for discounted travel? Give **two** answers. **2 marks**

9 Identify **two** opinions from the following statements. **2 marks**

TICK **TWO**

a) You will never be waiting too long for a bus. ☐

b) Now you can pay for bus tickets ahead of time. ☐

c) Show your phone screen to the driver when you catch the bus. ☐

d) Tickets bought through the app are the same price as physical tickets. ☐

e) This year it's bigger and better than ever. ☐

f) You're receiving this email because you signed up at sgbuses.co.uk ☐

Questions 10-18 are about **Document 2**. Make sure you refer to **Document 2** when answering these questions.

10 Why does Document 2 use words like *valued*, *best* and *most successful*? **1 mark**

TICK **ONE**

a) To persuade the reader. ☐

b) To describe their cars. ☐

c) To explain their technology. ☐

d) To amuse their customers. ☐

11 Look at the paragraph headed *Why are we the best*? Which word in this paragraph means 'sent out'? **1 mark**

12 What are **two** layout features used to highlight information about the LB Taxis app? **2 marks**

13 Look at the image in the paragraph headed *What services do we offer*? What does this image tell the reader about LB Taxis? **1 mark**

TICK **ONE**

a) They operate in different countries. ☐

b) They will get you to your location quickly. ☐

c) They offer airport transfers. ☐

d) They are allowed to drive on the runway. ☐

14 What are **two** benefits that are specifically aimed at people going to special events? **2 marks**

15 Which **two** of the following language techniques have been used to make the reader feel they can rely on LB Taxis? **2 marks**

TICK **TWO**

a) Addressing the reader as 'you'. ☐

b) Repetition of the word 'valued'. ☐

c) Including jokes and humour. ☐

d) Asking and then answering questions. ☐

e) Providing figures and statistics. ☐

16 Give one quote from the first paragraph that suggests LB Taxis is a friendly company. **1 mark**

17 Give one quote from the second paragraph that suggests the taxi service is fast. **1 mark**

18 What type of punctuation mark is used in Document 2 to emphasise some of LB Taxis' claims about their service? **1 mark**

Questions 19 and 20 are about both **Document 1** and **Document 2**. Make sure you refer to **both** documents when answering these questions.

19 Tick one box in each row to show whether the following are benefits of SG Buses, LB Taxis, or both. **4 marks**

Benefit	SG Buses only	LB Taxis only	Both
Customers can pay in advance			
There are special prices for disabled customers			
Customers can pay using their phone or with cash			
They offer free wifi while travelling			

20 Document 2 says *road closures will completely stop bus services*. **2 marks**

Which **two** actions from SG Buses mentioned in Document 1 show that this is not true?

End of Assessment

Published by City & Guilds
5-6 Giltspur Street
London
EC1A 9DE
T +44 (0)844 543 0000
F +44 (0)20 7294 2413
www.cityandguilds.com

A company registered in England and Wales (company number 16513878)