Transport
Question Paper
4748 Sample Assessment
Level 1 Functional Skills English
Reading
Transport

Candidate Name (First, Middle, Last)

Candidate enrolment number

DOB (DDMMYYYY)

Candidate signature and declaration*

Assessment date (DDMMYYYY) Centre number

General information

- The duration of this paper is 1 hour.
- Answer all the questions.
- The maximum marks for each question are shown.
- The maximum number of marks is 30.

General instructions

- Read each question carefully.
- You do not need to write in complete sentences.
- You will not be assessed on spelling, punctuation and grammar.
- Dictionaries are allowed.

*I declare that I have no prior knowledge of the questions in this assessment and that I will not divulge to any person information about the questions.
Read the documents in the source booklet and answer the questions.

Questions 1-9 are about Document 1. Make sure you refer to Document 1 when answering these questions.

1. Look at the subject line of the email. What do the words Discover the latest news suggest about the purpose of Document 1?

   **TICK ONE**
   
   a) It will argue. [ ]  
   b) It will inform. [ ]  
   c) It will narrate. [ ]  
   d) It will instruct. [ ]  

2. What are two of the main stories covered in the email?

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   ..........................................................................................................................................

3. Why have brackets ( ) been used in Document 1?

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4. The second paragraph uses the word *concessionary*. Which other word used in this paragraph has a similar meaning?

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What are the **exact** words used in the link that a reader would click if they didn't want to receive any more emails from SG Buses?

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What does the image tell the reader about SG buses?

TICK ONE

a) They only use double decker buses. 

b) Buses can be hired for special events.

c) People love SG Buses.

d) The buses have disabled access.

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In which area of Stanton is unlimited travel allowed on the Grouprider ticket?

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Who qualifies for discounted travel? Give **two** answers.

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9 Identify two opinions from the following statements. 2 marks

TICK TWO

a) You will never be waiting too long for a bus.
   
   b) Now you can pay for bus tickets ahead of time.
   
   c) Show your phone screen to the driver when you catch the bus.
   
   d) Tickets bought through the app are the same price as physical tickets.
   
   e) This year it’s bigger and better than ever.
   
   f) You’re receiving this email because you signed up at sgbuses.co.uk
Questions 10-18 are about Document 2. Make sure you refer to Document 2 when answering these questions.

10 Why does Document 2 use words like valued, best and most successful?  

TICK ONE

a) To persuade the reader. □
b) To describe their cars. □
c) To explain their technology. □
d) To amuse their customers. □

11 Look at the paragraph headed Why are we the best? Which word in this paragraph means ‘sent out’?

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12 What are two layout features used to highlight information about the LB Taxis app?

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13 Look at the image in the paragraph headed *What services do we offer?* What does this image tell the reader about LB Taxis?  

**TICK ONE**

a) They operate in different countries.  
b) They will get you to your location quickly.  
c) They offer airport transfers.  
d) They are allowed to drive on the runway.

14 What are **two** benefits that are specifically aimed at people going to special events?  

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15 Which **two** of the following language techniques have been used to make the reader feel they can rely on LB Taxis?  

**TICK TWO**

a) Addressing the reader as ‘you’.  
b) Repetition of the word ‘valued’.  
c) Including jokes and humour.  
d) Asking and then answering questions.  
e) Providing figures and statistics.
16 Give one quote from the first paragraph that suggests LB Taxis is a friendly company. 1 mark

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17 Give one quote from the second paragraph that suggests the taxi service is fast. 1 mark

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18 What type of punctuation mark is used in Document 2 to emphasise some of LB Taxis’ claims about their service? 1 mark

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Questions 19 and 20 are about both Document 1 and Document 2. Make sure you refer to both documents when answering these questions.

19  Tick one box in each row to show whether the following are benefits of SG Buses, LB Taxis, or both.

<table>
<thead>
<tr>
<th>Benefit</th>
<th>SG Buses only</th>
<th>LB Taxis only</th>
<th>Both</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customers can pay in advance</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>There are special prices for disabled customers</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Customers can pay using their phone or with cash</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>They offer free wifi while travelling</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

20  Document 2 says road closures will completely stop bus services.

Which two actions from SG Buses mentioned in Document 1 show that this is not true?

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End of Assessment