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## **600/1214/6 Level 3 Diploma in Vehicle Fitting Supervisory Competency**

### OVERVIEW

- What does this qualification cover?

This qualification covers the knowledge and skills required to work competently as a Fast-Fit Supervisor.

Fast-Fit Supervisors are responsible for supervising repairs to or replacement of worn or damaged tyres, exhausts, batteries and parts. They are normally based in Fast-Fit centres, or workshops alongside motor vehicle technicians. The main duties of a Fast-Fit Supervisor will include:

- Supporting team members in dealing with day-to-day tasks
- Testing batteries and other engine parts to find faults
- Checking tyres and exhausts for defects
- Replacing or repairing faulty parts
- Balancing and re-aligning wheels
- Offering customers advice on simple maintenance issues
- Checking completed repairs and replacements

Other non-technical but essential skills also include:

- The ability to work as part of a team
- Good customer service and communication skills
- The ability to handle cash and credit card transactions
- An awareness of health and safety regulations
- A reasonable level of fitness
- Good manual skills

This is a framework qualification.



- Who could take this qualification?

This is a practical qualification for Fast-Fit Supervisors who want to demonstrate their skills on the job, in their own workplace.

#### WHAT COULD THIS QUALIFICATION LEAD TO?

Learners who are successful will have proved they are able to work competently at the standard expected for a Fast-Fit Supervisors.

In terms of further training, learners who enjoy leading teams of people at work could also move onto a qualification as a Team Leader or Supervisor such as qualifications at Levels 2, 3 and 4 through the Institute of Leadership and Management (ILM).

In addition, they could also set up their own business.

#### WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by The Institute for the Motor Industry (IMI) who is the professional association and membership organisation for the automotive retail sector, representing both members and employers in the sector.