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## **500/9990/5 Level 2 Diploma in Motorcycle Maintenance and Repair Competence**

### OVERVIEW

- What does this qualification cover?

This qualification covers the knowledge and skills required to work competently as a Motorcycle Service Technician.

Motorcycle service technicians service and repair all types and sizes of motorbike, in a motorcycle dealership. They are trained in all areas of motorcycle mechanics and electronics, from engine and exhaust systems to security features. Motorcycle service technicians' duties will commonly include:

- Servicing vehicles – carrying out checks and maintenance according to the manufacturers' guidelines
- Repairing and replacing faulty parts and components
- Advising customers on necessary repairs
- Producing time and cost estimates
- Maintaining repair and service records

Other non-technical but essential skills also include:

- Excellent practical skills
- The ability to work quickly with attention to detail
- The ability to work without supervision
- Good communication skills
- The ability to follow written and verbal instructions
- A reasonable level of fitness

This is a framework qualification.



- Who could take this qualification?

This is a practical qualification for Motorcycle Service Technicians who want to demonstrate their skills on the job, in their own workplace.

#### WHAT COULD THIS QUALIFICATION LEAD TO?

Learners who are successful will have proved they are able to work competently at the standard expected for a Motorcycle Service Technician.

In terms of further training, learners could register upon completion on to the Level 3 Diploma in Motorcycle Maintenance and Repair Principles (501/0021/X) to acquire the diagnostic skills required to move into the next level.

In addition, they could take up an Advanced Apprenticeship in Vehicle Maintenance and Repair - Motorcycle to become a Motorcycle Diagnostic Technician.

#### WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by the Society of Motor Manufacturers and Traders (SMMT). The SMMT works closely with key players in the industry such as manufacturers, independent garages, governmental organisations to act as the voice of the motor industry and promoting its position in the UK and abroad.