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500/9707/6 Level 2 Diploma in Light Vehicle Maintenance and Repair Principles

• Who is this qualification for?

This qualification is for you if you are aged 16 years old or over and would like to know how to service and maintain light vehicles, that is cars and vans up to 3.5 tonnes.

You will be trained in all areas of light vehicle mechanics and electronics, from engine and exhaust systems to air conditioning and security features.

Although you may already have some previous training or practical experience, it is not necessary to hold any previous qualifications or being in a current work placement to take this qualification.

• Why choose this qualification over other similar qualifications?

City & Guilds offers two sizes of light vehicle maintenance and repair qualifications at level 2: a Certificate and a Diploma.

You are likely to choose the Diploma if you have no previous qualifications and would like to progress into an apprenticeship or gain the skills required to become a Light Vehicle Service Technician.

The Certificate is likely to be used as an introductory qualification to develop some of the basic skills and knowledge required by employers in retail motor industry. Usually, it is likely to be taken alongside other programmes such as GCSEs or AS Levels over a one-year course of study.

• What does this qualification cover?

The key skills you will have acquired upon achievement of this qualification are:

- servicing vehicles – carrying out checks and maintenance according to the manufacturers' guidelines
- repairing and replacing faulty parts and components
- advising the service receptionists about required repairs
- producing time estimates
- maintaining repair and service records.

Other non-technical but essential skills also include: how to maintain good working relationships with colleagues and customers in the automotive work environment by using effective communication and support.

Colleges and training centres may work with local employers who will contribute to the knowledge and delivery of training. This practical training is ideal preparation for training on the job or specialist further study.

Will the qualification lead to employment, and if so, in which job role and at what level?

This qualification will prepare you to become a light vehicle service technician and work at an independent garage, a large manufacturer or even in your own business.

• Will the qualification lead to further learning?

You will be able to take an Intermediate Apprenticeship in Vehicle Maintenance and Repair – Light Vehicle or continue learning with the Level 3 Diploma in Light Vehicle Maintenance and Repair Principles (501/0019/1)

You will also be able to develop further your leadership and management skills by taking a higher level qualification through the Institute of Leadership and Management (ILM).

WHO SUPPORTS THIS QUALIFICATION?

This qualification is supported by the Retail Motor Industry Federation.

The Retail Motor Industry Federation (RMI) is a leading automotive trade body in the UK, representing franchised car and commercial vehicle dealers; independent garages; bodyshops; motorcycle dealers, petrol retailers; auction houses and cherished number plate dealers who provide sales and services to motorists and businesses across the UK.

THIS IS A SUBSTANTIAL VOCATIONAL QUALIFICATION AT LEVEL 2.

For further information on this qualification please refer to the qualification handbook: http://cdn.cityandguilds.com/ProductDocuments/Transport_Maintenance/Automotive/4290/Centre_documents/4290-12-17_L2CD_LV_Qualification_handbook_v3-2.pdf