**Behavioural Assessment Document: Level 2 – Rail Engineering Operative**

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| Apprentice name: | Apprentice signature: | Review Period Start: / / |
| Reviewer name: | Reviewer signature: | Review Period End: / / |
| Training Manager name: | Training Manager signature: | Work Area / Dept. / Class |

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| Rating | Behavioural assessment criteria: rating scale |
| 5 | **Outstanding** – apprentice demonstrates positive behaviours that reflect those of outstanding individuals, where performance is exceptional and sustained. |
| 4 | **Exceeded** – apprentice demonstrates consistent and positive behaviours, and role models behaviours exceeding that expected for their stage of development. |
| 3 | **Good** – apprentice demonstrates an acceptable level of behaviour and meets the minimum level of behaviour expected, with consistently good performance. |
| 2 | **Improvement required** – apprentice is unable to consistently demonstrate an acceptable level of behaviour. Improvement is required for behaviours rated at 2 or below. |
| 1 | **Unacceptable** – apprentice clearly demonstrates negative behaviours. Significantly below the criteria necessary for effective development. |
|  | ***Note: Immediate action, supported by the business, needs to be taken where individuals score 1 in any behavioural criteria.*** |

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| Each behavioural criteria has 5 descriptors, known as behavioural anchored rating scales (BARS). Working from left to right, read through each description and choose the description that best describes how you (or the apprentice you are rating) has performed during the period under review. |

This is an auditable document to be filed in the apprentice portfolio, as it will be required as the evidence for demonstrating apprentice behaviours in order to complete the apprentice framework requirement.

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|  | **Act professionally** | | | | | | Reviewer | Self (Apprentice) |
| Criteria | 1 | 2 | 3 | | 4 | 5 | Select rating 1-5 | |
| Dependable, determined, honest, and has integrity | **Holds back information,** even when specifically asked | **Does not share information** openly  in discussions | **When asked** or when in discussions, **is dependable, open and honest** | | **Readily shares information** honestly, and with determination and integrity | **Proactively shares information**, which can be trusted at all times |  |  |
| Positive and respectful behaviour | Appearance or attitude **frequently has negative impact** on others | Appearance or attitude **sometimes has** **negative impact**  on others | Attitude is **usually respectful & positive**,rarely has negative impact on others | | Attitude is **almost always respectful & positive** and never has a negative impact on other people | ….and frequently goes out of their way to **represent the business** |  |  |
| Acts ethically – respecting, life, law and the public good and acting in accordance with ethical policies | Demonstrates **a lack of concern for ethics through behaviour or conversation** | Shows **limited regard for ethics and ethical policies leading to** **potential negative consequences** | **Is respectful** of relevant rules or policies, **and acts ethically** | | Maintains a **positive approach to ethical requirements** at all times | …..and frequently **promotes value of behaving ethically** |  |  |
| Contributes to sustainable development – minimising adverse impact to people or environment | **Resists opportunity** to contribute to sustainable development | Tries to **do things too quickly leading to potential negative impact** | **Willing to try** new ways of doing things and **offers up ideas** | | **Works hard to implement** successful sustainable development | Openly **supports change** and **recommends areas for improvement** |  |  |
| Reviewers overall rating (an average of the reviewers’ individual scores rounded to whole number, i.e. 0.5 or below round down, 0.6 or more round up) | | | | | | | = |  |
| Apprentice comments: | | | | Reviewer comments: | | | | |

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|  | **Be risk aware** | | | | | | Reviewer | Self (Apprentice) |
| Criteria | 1 | 2 | 3 | | 4 | 5 | Select rating 1-5 | |
| Disciplined and responsible approach to risk | Disregards / **lacks awareness** of importanceof assessing risk | **Follows standardised procedures** for assessingrisk | **Dynamically** assesses / controls risk in **current** environment | | **Dynamically** assesses / controls risk in **all** environments | **…and always does this proactively** (without prompting) |  |  |
| Reviewers overall rating (an average of the reviewers’ individual scores rounded to whole number, i.e. 0.5 or below round down, 0.6 or more round up) | | | | | | | = |  |
| Apprentice comments: | | | | Reviewer comments: | | | | |

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|  | **Display a self-disciplined, self-motivated, proactive approach to work** | | | | | | Reviewer | Self (Apprentice) |
| Criteria | 1 | 2 | 3 | | 4 | 5 | Select rating 1-5 | |
| Able to make independent decisions | **Fails to choose appropriate course of action** for situation | **Does not foresee consequences of actions** when dealing with a situation or task | **Recognises and chooses best course of action** appropriate to situation or task | | **Recognises potentially serious situations** and takes appropriate action | ….and able to demonstrate **logical thinking in a variety of situations** |  |  |
| Considers implications of actions and one’s limitations | **Rarely** considers impact of own actions on others | **Usually** considers impact of own actions on other people or activities | **Always** considers impact of own actions on other people or activities | | ….and **knows own limitations, and when to ask for help or escalate** | …and **shares learning** points |  |  |
| Reviewers overall rating (an average of the reviewers’ individual scores rounded to whole number, i.e. 0.5 or below round down, 0.6 or more round up) | | | | | | | = |  |
| Apprentice comments: | | | | Reviewer comments: | | | | |

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|  | **Work reliably and safely** | | | | | | Reviewer | Self (Apprentice) |
| Criteria | 1 | 2 | 3 | | 4 | 5 | Select rating 1-5 | |
| Works diligently, regardless of how much they are being supervised | **Abuses trust** and needs regular prompting to keep on track | Needs occasional prompting to keep on track. **Easily distracted** or distracts others | **Can be trusted** to work  on own when appropriate, knowing who and where to seek help from if needed | | **Sets an example** to others by always working hard even when on own | **Challenges others** on poor behaviour and provides encouragement to keep others on track |  |  |
| Understands and complies with approved industry standards and safe working practices | Despite instruction **pays little regard to standards and safe working practices** | **Usually demonstrates understanding** and importance of standards and need for safe work practice | **Always demonstrates understanding** and importance of standards and need for safe work practice | | …and **challenges other people** on matters of compliance | …and frequently **advocates best practice** to others |  |  |
| Reviewers overall rating (an average of the reviewers’ individual scores rounded to whole number, i.e. 0.5 or below round down, 0.6 or more round up) | | | | | | | = |  |
| Apprentice comments: | | | | Reviewer comments: | | | | |

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|  | **Work effectively and efficiently, individually and as part of a team** | | | | | | Reviewer | Self (Apprentice) |
| Criteria | 1 | 2 | 3 | | 4 | 5 | Select rating 1-5 | |
| Integrates with team(s) | **Makes little effort** to integrate with individuals or accept responsibility for team performance | **Makes effort to integrate** **with** team members**, but exhibits negative behaviour towards some** | **Usually makes effort** to integrate **with most** in their team(s), and makes positive contribution | | **Works cooperatively with others**, and puts team goals ahead of personal achievement and recognition | **Fosters commitment and team spirit** to achieve overall goals |  |  |
| Supports other people | **Does not help** when asked | Is **reluctant to help when asked** | **Almost always helps** when asked | | **Always supports** or goes to find / suggests better person to help | **Proactively and regularly supports** others in team / group |  |  |
| Works with others to get task done | **Rarely contributes** to the team | **Usually contributes** positively to teamdeliverables | **Always contributes** positively to teamdeliverables | | **…and provides encouragement** | …**and direction** as appropriate to keep the team on track |  |  |
| Reviewers overall rating (an average of the reviewers’ individual scores rounded to whole number, i.e. 0.5 or below round down, 0.6 or more round up) | | | | | | | = |  |
| Apprentice comments: | | | | Reviewer comments: | | | | |
|  | **Receptive to feedback** | | | | | | Reviewer | Self (Apprentice) |
| Criteria | 1 | 2 | 3 | | 4 | 5 | Select rating 1-5 | |
| Positive attitude to feedback | **Acts inappropriately** when receivingfeedback | **Doesn't always listen** or act upon feedback | **Always listens** to and acts upon feedback, carrying out and recording CPD necessary to maintain and enhance competence | | …and **Proactively seeks** feedback and acts upon it | …. and is **willing to also ask questions** and explore the feedback **to continuously improve** |  |  |
| Reviewers overall rating (an average of the reviewers’ individual scores rounded to whole number, i.e. 0.5 or below round down, 0.6 or more round up) | | | | | | | = |  |
| Apprentice comments: | | | | Reviewer comments: | | | | |

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|  | **Prepared to make a personal commitment** | | | | | | Reviewer | Self (Apprentice) |
| Criteria | 1 | 2 | 3 | | 4 | 5 | Select rating 1-5 | |
| Accepts responsibility for managing time and workload | **Does not accept personal responsibility** | Tries to manage time and workload but **needs guidance** | **Usually** manages own time and workload to achieve required standards | | **Almost always** manages own time and their workload well | …and **reflects** on how to do things more effectively |  |  |
| Stays motivated and committed | Generally **lacks motivation** and commitment | Is **usually motivated** andcommitted when things are going well | **Stays motivated and** committed, **when facing small challenges** | | Is motivated and resilient when facing **significant challenges** | ….even over a long period of time |  |  |
| Reviewers overall rating (an average of the reviewers’ individual scores rounded to whole number, i.e. 0.5 or below round down, 0.6 or more round up) | | | | | | | = |  |
| Apprentice comments: | | | | Reviewer comments: | | | | |

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| Closing Comments from the Behavioural Assessment | SMART (Specific, Measurable, Achievable, Relevant, Timely) Actions  *Select 2 or 3 behaviours to focus on for the next review period and detail specific actions to help improve performance* |
| Apprentice:  Initial: Date: / / | Behaviour 1:  SMART Action(s):  Behaviour 2:  SMART Action(s):  Behaviour 3:  SMART Action(s): |
| Reviewer:  Initial: Date: / / |
| Training Manager (or rep):  Initial: Date: / / |
| Date of next review: |