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500/9555/9 Level 2 NVQ Diploma in Rail Services (Control Room Operations)

OVERVIEW

- What does this qualification cover?

This qualification is aimed at anyone who wants to prove competence at the level of skills and knowledge required to work competently in the control operations room ensuring the service runs smoothly.

The key activities addressed by this qualification are:

- Monitoring and ensuring the provision of train services.
- Identifying and responding to deviations from planned services.
- Implementing plans to meet operational requirements.
- Operating control room equipment.

This is a Framework qualification.

- Who could take this qualification?

Control Room Operators who want to prove they have the skills and knowledge required to carry out their job in their workplace at the standard expected.

WHAT COULD THIS QUALIFICATION LEAD TO?

Learners will be able to progress into a supervisory or managerial role, where they will be able to prove competence by taking up the 600/2650/9 Level 3 NVQ Diploma in Rail Services.

In addition, they could also move onto a higher level qualification through the Institute of Leadership and Management (ILM) to progress even further into a leadership and management role.

WHO SUPPORTS THIS QUALIFICATION?

The following organisations support this qualification as it allows learners to work to their own ability and show progression to the next level within the industry nationally:

The Freight Training Association represents the views and interests of over 13,000 companies: from large multinationals and household names to small and medium businesses. It is one of the largest trade associations in the UK, with members moving goods by road, rail, sea, and air, in the UK and abroad through its National Councils which comprise the British Shippers Council, the Rail Freight Council, the Road Freight Council, and the Freight Council.