

Diploma in Air Cabin Crew (New Entrants) Centres' information



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Aviation is a fast growing industry with new and expanded airports developing worldwide. Airlines and airline routes are growing to cope with the demand from airlines serving the needs of customers. The aircraft is the customers' first contact with the airline they are to fly with to their destination with, it is important that all staff working in the aircraft ensure that the customers' first impression of the organisation is outstanding.

Cabin Crew have a very important role in the delivery of the customer experience as they embark on their flight in terms of customer service, safety, security and the comfort of passengers.

Our qualification in Air Cabin Crew (New Entrants) will allow candidates to build the knowledge and skills to enter this very exciting and fast paced industry.

Which qualifications are available in this area?

Level 2

Diploma in Air Cabin Crew (New Entrants) (360 hours)

To achieve the **Diploma in Air Cabin Crew (New Entrants)** learners take all units:

Number	Title	Hours
201	Introduction to Airline/Aviation Operations	30
202	Airline Health, Safety and Security	60
203	Airline Emergency Procedures	90
204	Cabin Crew Room Duties	30
205	Role of Air cabin Crew (on board)	90
206	Preparation for employment as Air Cabin Crew	60
		Total 360

Level 2

Certificate in Air Cabin Crew (New Entrants) (180 hours)

To achieve the **Certificate in Air Cabin Crew (New Entrants)** learners take 2 mandatory units:

Airline Emergency Procedures (90 hours)
Role of Air Cabin Crew (on board) (90 hours)

Level 2 Award in Air Cabin Crew (New Entrants) (90 hours)

To achieve the **Award in Air Cabin Crew (New Entrants)** learners take 2 mandatory units:

Number	Title	Hours
201	Award in Introduction to Airline/Aviation Operations	30
202	Award in Airline Health, Safety and Security	60

Do the qualifications form part of a recognised framework?

These qualifications are accredited by the Qualifications and Curriculum Authority at level 2.

Each of these qualifications are linked to the National Occupational Standards for Aviation Operations in the Air - Cabin Crew.

Are there any other qualifications that may be of interest?

NVQ Level 2 in Providing Aviation Operations on the Ground (4942)

NVQ Level 3 in Co-ordinating Aviation Operations on the Ground (4942)

NVQ Level 2 in Aviation Operations in the Air - Cabin Crew (4943)

NVQ Level 3 in Aviation Operations in the Air - Cabin Crew (4943)

VRQ Level 2 in Diploma in the Aviation Environment (4941)

VRQ Level 2 First Diploma in Travel and Tourism (4872)

VRQ Level 3 Advanced National Diploma in Travel and Tourism (4873)

What's the next step?

If you are an employer, then you can run these qualifications through an approved City & Guilds centre or even become one yourself.

If you are a learner, then you can study these qualifications at a City & Guilds approved centre.

If you are an existing approved centre, you will need to complete a qualification approval form (QAP). If you are not an approved centre and would like to become one, please contact your nearest City & Guilds office who will guide you through the approval process.

How can I find out more?

You can find out more by contacting your nearest City & Guilds centre. Log onto our website to find the location of your nearest one, or contact our Customer Relations team at:

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Key points

- Recognised by leading UK airlines
- Realistic practical assessments
- Includes latest industry requirements