



Empress Buildings, 97 Church Street, Blackpool FY1 1HU
Tel: 01253 629600 Fax: 01253 629700 E-mail: info@crowngleisure.co.uk

1st August 2015

Dear Darrin

As an employer within the "pay to play" amusement sector, we feel the following qualification is suitable for someone wanting to progress in this sector. Learners achieving this qualification will ensure they have suitable skills to further their career in this industry.

501/0897/9 Level 2 NVQ Diploma in Gambling Operations (QCF)

This qualification provides the skills and knowledge to gain an understanding of working in this sector. We work with Blackpool and the Fylde College to ensure that learners are ready for industry. It is our policy to recruit directly from the college courses as our experience is that these applicants can come straight onto the shop floor with a minimum of in house training, they are also well versed in basic machine operations which improves standards of customer care and is also the first step on the promotions ladder, as most of our junior managers are recruited from the shop floor.

On successful completion of this qualification the learner can gain employment as a

Machine Attendant

We consent to our name and logo being publically available on City & Guilds website

Yours sincerely

Dave Fernandez

Area Manager

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Crown Leisure Arcades

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