

City & Guilds 1 Giltspur Street London EC1A 9DD

20<sup>th</sup> August 2015

Dear Sir/Madam

## Re: NVQ Diploma in Gambling Operations at Level 2

I am writing on behalf of the UK casino industry. The National Casino Forum (NCF) represents over 98% of land-based casinos. Our industry is a major employer in the UK, providing circa 15,000 skilled jobs in direct employment, as well as contributing circa 30,000 to indirect employment.

The National Gaming Academy in partnership with the London Gaming College is a key provider of trained staff for our industry. The NVQ Diploma in Gambling Operations at level 2 ensures that new recruits are equipped with the correct skills and essential technical knowledge and also provides social responsibility training, which is high on the agenda of all gambling operators and government alike.

Our industry is regulated by the Gambling Commission and overseen by the Department for Culture Media and Sport. As a sector we strive to improve our CSR and technical standards and would be poorer if the National Gaming Academy and its partners did not exist.

Please accept this letter on behalf of the casino industry as support of the National Gaming Academy in partnership with the London Gaming College who are a valued member of NCF.

As part of our support we give City & Guilds permission to publish this letter of support and our logo on your website.

Yours sincerely

Tracy Damestani Chief Executive



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