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Darrin Sinclair
City & Guilds

Bev Robinson
Principal and Chief Executive

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Dear Darrin

As an FE provider, Blackpool and the Fylde College currently use the following qualification to support our curriculum and to help learners progress onto further learning or employment.

UKPRN 10000754
501/0897/9 Level 2 NVQ Diploma in Gambling Operations (QCF).

This qualification provides the skills and knowledge to gain an understanding of the gambling sector and prepare learners for employment within the gaming industry and wider hospitality sector. Specific skills that are enhanced through undertaking this qualification are:

- How best to support problem gambling within their job role
- How to protect young and vulnerable people from gambling related harm
- Customer service within a gaming context
- How to deal the casino table games
- How to fix faults on a gaming machines
- Health and Safety at work
- Enhanced awareness of security within a gaming context

Learners achieving this qualification have the opportunity to gain employment within the gaming industry. Outcomes for learners who graduate with this qualification are extremely good. Many staff working in the casino industry do not have any formal qualifications and this qualification enables them to re-engage with learning and achieve their first formal qualification.

This qualification is held in high regard by both local and national employers, with the College being the first choice when employers are looking to recruit new members of staff. We work very closely with our employers to ensure that the course content remains current and appropriate. We currently deliver two of the qualification pathways which lead to employment within the casino and arcade sector.

There is a clear progression path from the Level 2 qualification up to Honours Degree, and we as a College deliver over 50 Degree programmes. At the initial advice and guidance stage learners are made aware of their options, and regularly throughout the learner journey.

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The progression from these qualifications allows the learners a varied choice of learning opportunities such as:

- Level 3 Customer Service – Q1053796
- Level 3 Diploma in Mechanical Engineering - 50072833
- HND Hospitality Management - 00100892
- BA Hons Hospitality Management - 00240475
- HND Mechanical Engineering - 00100847
- BEng Mechatronics - 00240491

Our projected intake for 2015/16 to undertake this qualification will be approximately 70 19+ learners. We consent to our name and logo being publically available on the City & Guilds website.

Trusting this is satisfactory.

Yours sincerely



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