



North Warwickshire & Hinckley College

In partnership with South Leicestershire College
and the Midland Academies Trust

Principal & Chief Executive - Marion Plant OBE

T: 024 7624 3000 F: 024 7632 9056

E: the.college@nwhc.ac.uk

W: www.nwhc.ac.uk

Dear Sirs,

Re: 501/0897/9 Level 2 NVQ Diploma in Gambling Operations (QCF)

Centre: North Warwickshire & Hinckley College 10004718

This qualification covers the skills and knowledge required for working in the Gambling sector. It is designed to prepare the learners to work in the sector to meet the needs of industry requirements.

The following topics are covered within this qualification and provide key industry specific skills:

- Social Responsibility (Accountability)
- How to recognise someone that can be harmed
- How to protect vulnerable people from Gambling Related Harm
- The licensing objectives
- What is the role of the Gambling Commission?
- Working with a Team
- Understanding the Business
- The role of security & CCTV

Learners are expected to be over 18 years of age and will complete all the required units in order to achieve this qualification.

Undertaking this qualification will allow skills, such as those listed below, to be gained whilst going through the qualification.

- Motivation /Team Work
- Accountability
- Social Responsibility & awareness of vulnerabilities
- Addictions & how to help
- Security awareness support and guidance
- Confidentiality/Data protection
- Gaming specific skills

The content enables its student to totally understand all areas of Gaming both technical & business needs.

We work with employers that recognise this industry specific qualification, and they seek to recruit their employee's from us and who have achieved this qualification.

This qualification will benefit staff and new members of staff, it provides consistency in learning and allows employers to benchmark their staff.

Nuneaton Campus
Hinckley Road
Nuneaton
Warwickshire
CV11 6BH

Hinckley Campus
Lower Bond Street
Hinckley
Leicestershire
LE10 1QU

Harrowbrook Centre
Harrowbrook
Industrial Estate
Nuffield Road
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LE10 3DT

Atherstone Campus
Ratcliffe Road
Atherstone
Warwickshire
CV9 1LF

Bedworth Centre at
Bedworth Civic Hall
High St
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On achievement of this qualification, learners can progress into employment, or onto further learning delivered at our college or other education establishment, such as:

50112687 - Level 3 NVQ Diploma in Gambling Operations (GCP)
Level 5/7 ILM in Leadership and Management

We have achieved in excess of 200 Level 2 Diploma in Gambling Operations NVQs during this Academic year and plan to deliver the same amount next Academic year. *Elaine*
~~this Academic year and plan to deliver the same amount next Academic year.~~
2015-2016 Academic year we plan to deliver the same amount
We consent to our name and logo being publically available on the City & Guilds website.

Yours sincerely

Elaine DeChristie
Gaming Manager

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