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City & Guilds

600/6762/7 Level 2 Diploma in Travel and Tourism

Who is this qualification aimed at?

This qualification is aimed at you if you see yourself working in the travel & tourism sector. You might have progressed from achieving the Level 1 qualification but this, though recommended, is not a requirement.

What does this qualification cover?

You will gain knowledge and skills required to work within the travel & tourism sector. At Level 2 you will gain the knowledge around destinations, within the UK and worldwide. You will have the opportunity to focus on specialised areas such as resort representatives, activity based holidays and running an event, for example.

Centres and providers may work with local employers who will contribute to the knowledge and delivery of training. Employers may provide talks on the industry as well as the expectations required of their employees. You will also be given the opportunity to visit various work environments, such as travel agencies, airports and tour operators. Where possible work placements will also be provided by the employers.

What could this qualification lead to?

Once you have achieved this qualification you have the choice of whether to further your learning within college, or enter employment where you can develop your skills whilst working full time. The type of roles that you can go into are **travel agent, ski chalet host or resort representative**, working in a travel agency (leisure and/or business) or tour operation (UK or overseas).

In terms of further learning, you can undertake an apprenticeship, or continue in further education achieving one of the following industry related qualifications.

- Level 3 Diploma in Travel & Tourism
- Level 3 Diploma in Aviation Operations on the Ground.

Why choose this qualification over other similar qualifications?

This is the ideal preparation for a career in the travel industry.

You are likely to choose this qualification to provide you with the knowledge required to progress into employment. It is recommended you continue your learning by taking qualifications such as the City & Guilds Level 3 Technical Level qualifications in travel and



tourism to ensure that you are confident in the work you do. This can be done within the workplace on an apprenticeship or in the college.

By undertaking this qualification you will receive the skills that could give you opportunities in differing environments, whether within travel, tour operation or business travel.

Who supports this qualification?

This qualification is supported by ABTA (Association of British Travel Agents) a representative body for all travel related work whether as a travel agent or representative.

THIS IS INTENDED FOR USE AS A TECHNICAL CERTIFICATE LEVEL 2 VOCATIONAL QUALIFICATION.

For further information on this qualification please go to:

http://cdn.cityandguilds.com/ProductDocuments/Travel_Tourism_and_Aviation/Travel_and_Tourism/4976/4976_Level_2/Centre_documents/4976_L2_Qualification_handbook_v4-1.pdf