

Level 2 & 3 NVQ in Domestic Natural Gas and Maintenance (6012)

Frequently asked questions

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1 General Questions

Who is this qualification for?

This gas NVQ is for those learners who wish to pursue a career in the heating and plumbing related sector but with a specialism in natural gas fuel only. It is also suitable for candidates who are undertaking apprenticeships. The main aim is to qualify people to work in domestic properties and households on gas appliances and systems:

- Boilers and central heating
- Cookers
- Meters
- Space heater and fires.

This qualification is also appropriate for existing experienced gas fitters who want to be assessed against current gas national standards and gain an up-to-date gas qualification.

What level is this qualification available at?

6012 Level 2 Installation and Maintenance -ACS

6012 Level 3 Installation and Maintenance -ACS

6012 Level 3 Gas Emergency Services -ACS

6012 ACS Appliance pathway routes only in:

- Central heating
- Cookers
- Meters
- Space heaters and fires.

What are the Guided Learning Hours (GLH) for this qualification?

Guided learning hours (GLH) are not applied to NVQ qualifications and therefore no such information is required. In practice if a learner is new to the sector and just starting out it can take up to 2 years to achieve a level 2 qualification and another 12/18 months to complete the level 3. This is dependent on the learner being:

- directly employed by a gas related plumbing and heating company
- able to access all of the required tasks and work-based activities/assessment as specified in the qualification documents
- able to meet and achieve off the job assessment requirements.

What is the QCA reference number?

6012 Level 2 Installation and Maintenance-ACS 100/1916/9

6012 Level 3 Installation and Maintenance-ACS 100/1919/4

6012 Level 3 Gas Emergency Services-ACS 100/1921/2

Which qualifications are related to this one?

Other related sector qualifications in the gas plumbing and related areas include the following NVQ awards:

- Level 2 & 3 Certificate / NVQ in Domestic Plumbing (6129 & 6089)
- Level 3 Certificate / NVQ in Plumbing - Industrial and Commercial
- Level 2 & 3 Certificate / NVQ in Heating and Ventilating (Domestic) (6128 & 6088)
- Level 2 & 3 NVQ in Heating and Ventilating (Industrial and Commercial) (6088)
- Level 2 & 3 Gas - Industrial and Commercial (6224)
- Level 2 & 3 Certificate / NVQ in Refrigeration and Air Conditioning (6127 /6087)

All of the above qualifications have related practical and knowledge skill areas and may be transferable according to skills and knowledge that have been built up by the learner.

What progression to other qualifications is available?

For progression to other qualifications beyond level 3, City & Guilds offers ILM Manager and supervisory qualifications; for further information about these qualifications please go to the dedicated City & Guilds and ILM websites.

If progression is required to cover more skills and depth of knowledge, the qualifications listed above are available through City & Guilds centres, a list of which is available by contacting City & Guilds Customer Relations department on 0207 294 2800.

2 Further information

I passed my 6012 NVQ when Corgi was the registrar. Why doesn't Gas Safe Register have my details?

Up to 27 March 2009 City & Guilds automatically downloaded successful NVQ 6012 candidate data to Corgi. After that date all data is being transferred to Gas Safe Register.

The data we transferred automatically to Corgi was that which your assessment centre inputted on your behalf. If that data was inputted incorrectly – for instance your national insurance (NI) number – then Corgi will not have had your correct details.

These data errors were only picked up when operatives applied for their Corgi cards, and in conjunction with Corgi we corrected these over time. However, if you did not claim your Corgi card and your details are incorrect then Gas Safe Register will not have a record of you.

I did not claim my Corgi card and Gas Safe Register have no record of me. How do I now get my Gas Safe card?

You will need to contact City & Guilds customer relations and arrange to email to **gassafedownloads@cityandguilds.com** a passport photograph in a specific format, as well as your full name, address (including post code) and national insurance number. Full details of the requirements of the photo specifications and file format can be found at **www.cityandguilds.com/gas**

We will then corroborate your information, and it all being in order, we will make arrangements to transfer the data. Please note Gas Safe Register will not accept photos that do not meet the specifications.

My assessment centre claimed my 6012 NVQ certificate after 27 March 2009. Why does Gas Safe Register still do not have my details?

The IT requirements for data downloads under Gas Safe Register have changed compared to those operated by Corgi. This has meant that City & Guilds is now required to change the way it downloads 6012 NVQ gas data to the registrar, which is taking longer than anticipated.

We are from week commencing 11 May 2009 working with Gas Safe Register to facilitate the necessary downloads at a predetermined time. Please allow a week from this date to contact Gas Safe Register to confirm they have received your details.

Gas Safe Register has received my details but they have not received my photo?

City & Guilds has issued guidance to its assessment centres regarding the interim gas registrar process, which can be found at **www.cityandguilds.com/gas**. Therefore please contact your assessment centre to confirm they have sent your photo in accordance with the correct specification to the correct email address.

Gas Safe Register has received my details but why is the photo they received not acceptable?

Please contact your assessment centre and confirm the photo that was emailed to Gas Safe Register met the specification as detailed in the guidance to assessment centres at **www.cityandguilds.com/gas**

What is the difference between the NVQ and ACS?

The NVQ is a competency based qualification that City & Guilds awards to successful candidates. The City & Guilds 6012* NVQ Domestic Natural Gas Installation and Maintenance has been aligned to the ACS criteria, recognised by Gas Safe Register, and allows successful candidates to access to the gas registrar in their particular discipline.

*Please consult your training provider or college separately regards the meters pathway route.

Does my NVQ expire after five years?

No. The NVQ is a competency qualification that is valid for life. However, at present, to remain on the gas registrar gas installers are required to undertake successfully the relevant ACS assessments every five years.

Because we have aligned the 6012* to the ACS criteria successful NVQ candidates are automatically granted access to the register for a period of five years only. To remain on the gas register the relevant ACS assessments will need to be undertaken after this period.

*Please consult your training provider or college separately regards the meters pathway route.