

Level 1 and Level 2 Network Construction Operations - (6028)

Frequently asked questions

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1 General Questions

Where can I access documentation for the Level 1 and Level 2 Gas NCO qualifications?

All documentation will be available to download from the City & Guilds website. Follow the navigation to the 6028 web-page.

What supporting assessment documentation has been produced?

The following supporting materials are currently being produced to support both Levels for NCO:

- Work Diary sheets for each unit - These recording sheets are to provide evidence for the learners' portfolio for the variety of jobs where the range contained within the unit has been carried out. They can be supported with supplementary evidence such as photographs, risk assessments and plans.
- Witness Testimony sheets for each unit - This document can be used as evidence that the learner has met the assessment criteria for this unit. The Witness should identify the assessment criteria and/or range met by inserting either an O, if observed, and a K if oral questioning or professional discussion has been used.
- Underpinning Knowledge tests for each unit – These question papers cover the underpinning knowledge learning outcomes within each unit. It is expected that additional oral questioning when in a RWE should be asked to supplement learners' knowledge and understanding of the task being carried out.

When will all documentation for the Gas NCO pathways be available?

Logbooks are available on the City & Guilds website. Work diary sheets, witness testimony sheets and the underpinning knowledge papers have been produced and will be sent out for consultation wc 19 December. All documentation will be available on the website by 1 February 2012. In the interim, it is advisable that training providers assess the underpinning knowledge of each unit through oral questioning or through direct observation, capturing learners evidence in the logbooks provided which can be signed off from the Assessor/External Verifier.

When will all documentation for the Water NCO pathways be available?

1 March 2012.

Will any documentation be password protected?

Yes. The underpinning knowledge question papers will be password protected. Passwords will be found on the 6028 catalogue pages on the Walled Garden.

What are the Guided Learning Hours (GLH) for these qualifications?

Title of Qualification	GLH
6028-11 Level 1 Certificate in NCO (Gas)	77
6028-21 Level 2 Diploma in NCO (Gas) – Main layer	Self-Lay = 210 Distribution = 253 Repair and Maintenance = 323
6028-22 Level 2 Diploma in NCO (Gas) – Service layer	Self-Lay = 190 Distribution = 215 Repair and Maintenance = 285

How are training providers advised to capture GLH for each learner?

GLH is 'all times when a member of staff is present to give specific guidance towards the learning aim being studied on a programme, this includes tutorials, lectures and supervised study.' It is calculated for each unit when thinking about the '**average learner**' who will be taking the qualification and is used to determine the depth of learning involved in completing each unit.

City & Guilds advises that GLH is the expected requirement of learning for the average learner. It is in the best interest of training providers to record GLH for learners; however it is not an auditable requirement from the Skills Funding Agency (SFA).

Do the final certificates for 6028-21 and 6028-22 specify which pathway the learner took ie Mains/Service or R&M?

Yes. Included in the rules of combination is a 'Grading Module' (90* number) which needs to be added when putting through results entry on the Walled Garden.

Can learners register through a Unit Route and claim Certificates of Unit Credit?

Yes. City & Guilds has built a unit route on the Walled Garden. Learners can achieve CUCs for all units that are included in the full qualifications. What will be printed on a CUC will only be the title of the unit; not the qualifications that it is linked to.

Will there be a Training Provider forum in 2012?

Yes. City & Guilds will host the first Training Provider forum in March 2012. We see these as running quarterly for the first year and bi-yearly year after.

When will the Level 3 Network Operation Construction (Gas) qualification be available?

September 2012.

Will all guidance and documentation be provided to training providers before the launch of the Level 3 NCO (Gas) qualification?

Yes. A qualification Unit Handbook will be available from 1 July 2012. The assessment package will mirror the format of the Level 1 and Level 2 documents.