**Utilities Industry Stakeholder Summary:**

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| **KEY PARTICIPANTS** | | **LEADERS** | |
| SSCs and associated organisations   * Energy & Utility Skills * Energy & Utility Skills Register * National Skills Academy for Power * Summit Skills (Gas Utilisation only)   Industry Bodies   * Gas Safe Register (Gas Utilisation only) * APHC (Gas Utilisation & Plumbing) * CIPH (Gas Utilisation & Plumbing) * IGEM (Gas Utilisation & Networks) * HSE (GB & Northern Ireland) * Water UK (Water) * Ofgem (Gas & Power) * Energy UK * Renewable UK (Power) * HAUC (Streetworks) * NJUG (Streetworks) * Lloyds Register * The Northern Ireland Authority for Utility Regulation * Tunnelskills (Construction)   Water only   * Sembcorp Bournemouth Water * Bristol Water * Cambridge Water * Cholderton and District Water * Dee Valley Water * Essex and Suffolk Water * Hartlepool Water (Anglian Water) * Portsmouth Water * South East Water * South Staffs Water * Sutton and East Surrey Water * Affinity Water | AOs/ABs   * SQA * Logic Certification * BPEC * EAL * CABWI * Blue Flame * Edexcel/Pearson * Construction Skills * NICEIC * ERS * ECITB * UK Certification * Lantra   Key Providers (across qualifications)   * Develop Training * Confined Spaces Training * Mines Rescue * ESS Safeforce * Expedient Training * Citrus Training * Skills Training Centre * Utility & Construction Training * Carnegie College * M Power Training Solutions * Hands on Skills Training   Plus many others | Power   * British Gas (Centrica) * National Grid * Scottish Power * Western Power * eon * Balfour Beatty Power Networks * UK Power Networks * npower * Northern Ireland Electricity * Scottish & Southern Energy * edf * Centrica * Dong energy * Siemens * Vattenfall * RES * Vestas   Gas   * British Gas (Centrica) * Scottish Gas (Centrica) * Centrica * Scottish Power * National Grid * Wales and West Utilities * eon (Utilisation) * npower (Utilisation) * Scottish & Southern Energy (Utilisation) * Scotia Gas Networks | Water & Sewerage   * Thames Water * Anglian Water * Dwr Cymru (Welsh Water) * Northumbrian Water * Scottish Water * Severn Trent * South West Water * Southern Water * United Utilities * Wessex Water * Yorkshire Water * Northern Ireland Water   Multi Utility Contractors   * McNicholas (Plus other areas) * Murphy Group(Plus other areas) * Morrison (Plus other areas) * Balfour Beatty Utility Services (plus Power & Water) * SGN Contracting * Morgan Sindall * Lanes for Drains   Plus many other SMEs  Other organisations   * Crossrail * Thames Tideway |
| **BIT PLAYERS** | | **DISRUPTORS** | |
| * Training providers * Colleges * Small/localised contractors * Highway Authorities |  | * ACS Gas Scheme (Competence criteria requirement to obtain Gas Safe Register Licence to Practice. * BPEC/SQA Smart meter agreement * Undue concerns over quality control of Confined Spaces * Western Power who have taken over the transmission and distribution from e.on, do not support Framework Quals. |  |

**Utilities – Priority Leaders**

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| Name | Type | Rationale for prioritising | Existing and/or potential relationship/s |
| British Gas | Employer | A key influencer in both Power and Gas qualifications and apprenticeships. Also influence what is required for the Green Deal. They attend all industry groups | Strong relationship in many occupational areas and we can rely on them to support us if we need to challenge the SSC. They also have confidence in and work with Blue Flame, our Gas Utilisation partner. |
| e.on | Employer | A key influencer for power generation and transmission. They also have a customer scheme with us. They participate in industry groups and with the National Skills Academy for Power (NSAP). Now only power generation. Transmission and Distribution sold to Western Power. | Good working relationship and their customer qualifications help keep them loyal. Have worked on qualification development and assessment with us. Clive Buggins, a consultant we used from e.on, now works for NSAP. |
| Balfour Beatty | Employer | A major construction and utilities contractor with influence. They attend industry groups and use our qualifications, not only in the UK, but see them as setting the standard for their worldwide contracts. | Good relationship whilst we continue to provide the qualifications they need and trouble shoot their problems. |
| National Grid | Employer | Hold a lot of Influence with EUS & NSAP. Brian Ashford of NG chairs the Electricity Standards and Qualification Group (ESQG) for NSAP. | Good relationship with increased confidence in City & Guilds as we continue to work with the industry to improve the qualification provision. |
| Siemens | Employer | A key driver for renewable power generation (Wind Turbines) for both installation and Maintenance. | A good relationship via qualification development for wind turbines and local office support. PC Dave Dickerson also supports/advises as he does with all power companies. |
| British Telecomunications (BT) | Employer | Whilst not within EU Skills footprint they have a large requirement for Streetworks. Telecomms is a group that falls between EUS and e-skills. | There is room for improvement here and possible qualification development/endorsement. Not much contact. CG4B are looking in to a wider relationship with BT. Chris Stevens leading. |
| Thames Water | Employer | A key driver for our Confined Spaces qualifications via EU Skills. | Limited contact as they deal with CABWI for their Water and Waste Water qualifications. They do attend our Confined Space Stakeholder Group and have concerns over quality which we have addressed. Dave Dickerson our PC provides centres with expert advice. |

**Utility – Priority Key Participants**

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| Name | Type | Rationale for prioritising | Existing and/or potential relationship/s |
| Health & Safety Executive | Regulator | All utilities work is high risk and HSE requirements drive the need for competence and qualifications provide the measure. They have also driven the need for Skills registers and re-assessment on a recognised cycle to enable confirmation of an individual’s skills. | Just opening up communication with them. Have met with them once which was promising. More contacts to be made available. This is an important relationship which needs nurturing.  There is a possibility they will withdraw form their role of over-seeing First Aid Training. This could be an opportunity or could lead to another body being formed to over-see the quality of training. |
| Gas Safe Register | Regulator/  Licencing | Provides a legal framework for licencing gas operatives in accordance with the Gas Safety (Installation & Use) Regulations. They specify the Gas competency categories for gas installation and maintenance. Recognise our plumbing, gas and smart metering qualifications as providing initial competence. Via UKAS provides the ACS competence framework which competes for experienced workers and allows re-assessment after the 5 year validity period. We have an agreement with them regarding the transfer of qualification data which translates into licence to practice. | Good relationship with them whilst we continue to uphold the quality of our assessments via Blue Flame. They continue to support our approach to registration on the Gas Safe Register. |
| Lloyds Register | Licencing | A utility accreditation scheme run on behalf of the utility industry and their regulators, to independently assess service providers seeking to perform scopes of work within the contestable connections markets in the electricity, gas, and water sectors. More orientated at processes and management but can take in to account staff competence. | No relationship. Some stake holders have qualifications listed within their own QA system. Local Authorities with schemes 6159 Winter Service Operations for example. |
| Energy & Utility Skills and Energy & Utility Skills Register (EUSR) | Licensing | EU Skills has strong Industry groups for all areas of it’s footprint. It also operates the EUSR, a skills platform that confirms the skills and abilities of individuals and demonstrates to employers the abilities of their workers. The majority of our utilities qualifications are eligible for inclusion in this. It also has an offshoot in the National Skills Academy for Power. Trailblazer approach if successful will reduce qualification income. Standards of Gas Training means greater delivery costs. | We still have a good relationship with EUS through supporting and providing advice and guidance to them, their working groups, NSAP and industry. Our input is still required and other AOs want us to be there because of the influence we can have. The work of the EUSR has been strengthened with the competency accord being used for Trailblazers. This means they could be interested other them approving substandard in house courses for recognition through their Recognition of Learning Framework. |
| Highways Authorities and Utilities Committee (HAUC) & Department of Transport | Licencing | Licenses the Streetworks Qualification Register (SWQR) to hold details of qualified supervisors and operatives who have gained the appropriate qualification in relation to the New Roads and Street Works Act 1991 (NRSWA). Our 6156 Streetworks qualifications form 40% of Utilities income. Current legislation also specifies who can offer these qualifications, currently SQA, CABWI and ourselves. The qualifications are a statutory requirement of those who operate on the highway e.g. Utilities but are also used by related organisations e.g. Highway Authorities who use them as a measure of competence or contract requirement. | Robin Pelling and myself have positions on the Training and Assessment Working Group which provides the common assessments and guidance across the ABs that offer. There is a lot of updating that needs doing. Streetworks qualifications and its legislation are currently under review. It seems that it will be opened up to other AOs but the earliest the Statutory Instrument (England) will go through parliament will be April 15 and is unlikely to be implemented until September 2015. |
| National Skills Academy for Power (NSAP) | Broker | The National Skills Academy for Power sits at the heart of the Power Sector, driving excellence in skills and bringing together employers, skills organisations and stakeholders. They carry out all Power activities for EU.Skills | Reasonable relationship via our work with the ESQG but could do with more attention as they are running many schemes which include employment and apprenticeships. |
| Water UK | Industry body | Water UK represents all major UK water and wastewater service suppliers at national and European level. They provide a positive framework for the water industry to engage with government, regulators, stakeholder organisations and the public. Were involved in the development of our 6150 confined spaces qualifications which forms 20% of Utilities income. We currently don’t have much water specific provision but are looking to increase this. | No relationship at present as they fund and work through CABWI. |
| Electricity Standards & Qualification Group (ESQG) | Skills forum | Organised by EU Skills this forum has representation from all significant power companies | Very good relationship and the negativity first encountered has now gone and we are seen as the main adviser to the group. |
| Gas Network Forum | Skills Forum | Organised by EU Skills this forum has representation from all significant Gas companies | Varied input at this forum but we are now building this relationship. |
| Water Network Forum | Skills forum | Organised by EU Skills, this forum has representation from all significant Water companies | No relationship at present but attendance has been requested due to their demand for Confined Spaces provision. |
| Gas Utilisation  Strategic Management Board, Awarding Body and associated working groups | Skills and technical forum | Organised by EU Skills, these forums provide a mechanism for Gas Safe Register to provide updates and for issues to be discussed and decisions made on how plumbing and gas qualifications meet the criteria through our assessments and review qualification suitability. | Good relationship due to the expertise provided by our Partners Blue Flame providing technical and qualification guidance. |
| Tunnelskills | Industry Body | TunnelSkills is a Specialist Training Forum supported by Construction Skills, with a membership of the contractor employers in the UK tunnelling industry. | We have a good relationship through the Tunnel Entry qualification developed in conjunction with them. They have many contacts in the construction industry which will be useful with our pending entry in to the market. |
| Institution of Gas Engineers and Managers (IGEM) | Industry Body | A chartered professional body, licensed by the Engineering Council, serving a wide range of professionals in the UK and the international gas industry through Membership, events and a comprehensive set of Technical Standards. Covers both gas utilisation and gas network. | No direct relationship but through our work with EU Skills, Gas Safe Register and Blue Flame. |
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