





# 318

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**Provide shaving and face massage services**  
The aim of this unit is to provide the learner with knowledge and understanding of providing shaving and face massage services. The skills developed by the learner include shaving techniques and the use of different types of lathering products. The knowledge acquired by the learner will enable them to select suitable products and understand safety considerations when carrying out shaving services.

# Assignment mark sheet

## Unit 318 Provide shaving and face massage services

Your assessor will mark you on each of the practical tasks in this unit. This page is used to work out your overall grade for the unit. You must pass **all** parts of the tasks to be able to claim a grade. For the practical task a pass equals 1 point, a merit equals 2 points and a distinction equals 3 points.

What you must know	Tick when complete
Task 1a: produce an information sheet	
Task 1b: produce a guide for shaving	
Task 1c: produce a factsheet	
<b>Or</b> tick if covered by an online test	

What you must do	Grade	Points
Task 2a: full shave		
Task 2b: beard outlines		
Task 2c: moustache outlines		

### Conversion chart

Grade	Points
Pass	1–1.5
Merit	1.6–2.5
Distinction	2.6–3

Total points for graded tasks  
 Divided by  
 = Average grade for tasks

<b>÷ 3</b>

**Overall grade**  
 (see conversion chart)

Candidate name:

Candidate signature: Date:

Assessor signature: Date:

Quality assurance co-ordinator signature (where applicable): Date:

External Verifier signature (where applicable): Date:

## What you must know

### You must be able to:

- 1** Describe a range of services
- 2** Explain the safety considerations that must be taken into account
- 3** Describe the factors that need to be considered when shaving
- 4** Explain hair and skin conditions that may influence shaving services
- 5** State the risk of in-growing hair from continual close cutting on the skin
- 6** Describe the different consultation techniques used to identify service objectives
- 7** Describe the salon requirements for client preparation, preparing them self and the work area
- 8** Outline safe and hygienic working practices
- 9** Describe the correct use and routine maintenance of shaving tools and equipment
- 10** Explain the importance of preparing skin and facial hair for shaving services
- 11** Explain the importance of technique during shaving services
- 12** Describe the structure and function of the skin
- 13** Explain the effect of heat on the hair and skin
- 14** Explain the importance of lathering and the function it performs on the skin and the hair
- 15** Explain why skin needs to be tensioned during shaving
- 16** Describe when and why to use sponge shaving
- 17** Explain the reasons for and effects of using cool towels after shaving
- 18** Explain the benefits and effects of facial massage
- 19** Describe the problems which may arise during the shaving process and ways of resolving such problems
- 20** Describe aftercare advice
- 21** State how to communicate and behave within a salon environment

# What you must do

## Practical observations

This page shows what you need to do during your practical task. You can look at it beforehand, but you're **not** allowed to have it with you while carrying out your practical task. You must achieve **all** the criteria; you can achieve 1 mark, 2 marks or 3 marks for the criteria indicated with **\***.

You **must** cover the following shaving techniques **across the three looks**:

- skin tensioning
- forehand razoring
- backhand razoring

Please state techniques used

- 1 Prepare self, the client and work area for shaving services
- 2 Use suitable consultation techniques to identify service objectives and contra-indications **\***
- 3 Provided clear recommendations to the client based on factors
- 4 Select lathering products, tools and equipment required for shaving services
- 5 Use tools and equipment to achieve the desired service
- 6 Use shaving techniques to carry out services **\***
- 7 Use and adapt appropriate massage technique to meet the needs of the client **\***
- 8 Position self and the client appropriately throughout the service
- 9 Follow safe and hygienic working practice
- 10 Provide suitable aftercare advice **\***
- 11 Communicate and behave in a professional manner **\***

Totals

Grade

Candidate signature and date

Assessor signature and date

### Conversion chart

Grade	Marks
Pass	11–13
Merit	14–18
Distinction	19–21

Provide shaving and face massage services								
Full shave			Beard outlines			Moustache outlines		
1			1			1		
1	2	3	1	2	3	1	2	3
1			1			1		
1			1			1		
1			1			1		
1	2	3	1	2	3	1	2	3
1	2	3	1	2	3	1	2	3
1			1			1		
1			1			1		
1	2	3	1	2	3	1	2	3
1	2	3	1	2	3	1	2	3

## What you must do

### Practical observations descriptors table

This table shows what you need to do to achieve 1, 2 or 3 marks for the criteria indicated with \* on the previous page.

	1 mark	2 marks	3 marks
<b>2</b> <b>Use suitable consultation techniques to identify service objectives and contra-indications</b>	Brief consultation Example: uses open and closed questions	Good consultation Example: uses open and closed questions, visual aids, is aware of own body language	Thorough consultation Example: uses open and closed questions, uses good visual aids, uses body language effectively, repeats instructions clearly to gain confirmation
<b>6</b> <b>Use shaving techniques to carry out services</b>	Uses minimal shaving techniques and skin tensioning Example: uses 30 degrees blade angle on the skin, uses hot and cold towels, takes into consideration a limited number of factors, circular motion of product application, carries out two shaves	Adapts shaving techniques and skin tensioning throughout the service Example: uses 30 degrees blade angle on the skin, uses hot and cold towels, takes into consideration a range of factors, circular motion of product application, carries out two shaves, works in a methodical manner	Adapts shaving techniques to include forehead, backhand and skin tensioning throughout the service Example: uses 30 degrees blade angle on the skin, uses hot and cold towels, takes into consideration a range of factors, circular motion of product application, carries out two shaves, works in a methodical manner, moves skin around protruding areas (jawline, adams apple), asks client to stretch skin as required

*Continues on next page*

## What you must do

### Practical observations descriptors table (continued)

This table shows what you need to do to achieve 1, 2 or 3 marks for the criteria indicated with \* on page 4.

	1 mark	2 marks	3 marks
<b>7</b> <b>Use and adapt appropriate massage techniques to meet the needs of the client</b>	Uses appropriate massage technique	Uses a moisturising product suitable to the client and adapts the massage technique appropriately to the shaving service	Uses a moisturising product suitable to the client and adapts the massage technique appropriately to the shaving service. Allows time before sitting the client up
<b>10</b> <b>Provide suitable aftercare advice</b>	Brief aftercare advice Example: recommends shaving and beard products	Good level of aftercare advice Example: explains the use of shaving and beard products and equipment, allows client to ask questions, explains maintenance of style	Excellent level of advice Example: explains the use and benefits of different shaving and beard products and equipment, allows client to ask questions, recommends follow up services for maintenance of style and other complementary services
<b>11</b> <b>Communicate and behave in a professional manner</b>	Satisfactory communication and behaviour Example: polite, friendly, positive body language, speaks clearly	Good communication and behaviour Example: polite, friendly, positive body language, speaks clearly, respectful to colleagues and clients, listens and responds to client needs	Excellent communication and behaviour Example: polite, friendly, positive body language, speaks clearly, respectful to colleagues and clients, listens and responds to client's needs, shows a reassuring and confident manner



## Comment form

# Unit 318 Provide shaving and face massage services

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This form can be used to record comments by you, your client, or your assessor.

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