

6002-511/011 – Level 2 Hair Colouring Services – Theory Exam

March 2022

Examiner Report

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Introduction

This document has been prepared by the Chief Examiner, it is designed to be used as a feedback tool for centres to use in order to enhance teaching and preparation for assessment. It is advised that this document be referred to when preparing to teach and then again when candidates are preparing to sit examinations for City & Guilds Technical qualifications.

This report provides general commentary on candidate performance and highlights common themes in relation to the technical aspects explored within the assessment, giving areas of strengths and weakness demonstrated by the cohort of candidates who sat the **March 2022** examination series. It will explain aspects which caused difficulty and potentially why the difficulties arose, whether it was caused by a lack of knowledge, incorrect examination technique or responses that failed to demonstrate the required depth of understanding.

The document provides commentary on the following assessment;
6002-511/011 Level 2 Hair Colouring Services – Theory Exam.

Theory Exam – March 2022

Grade Boundaries and distribution

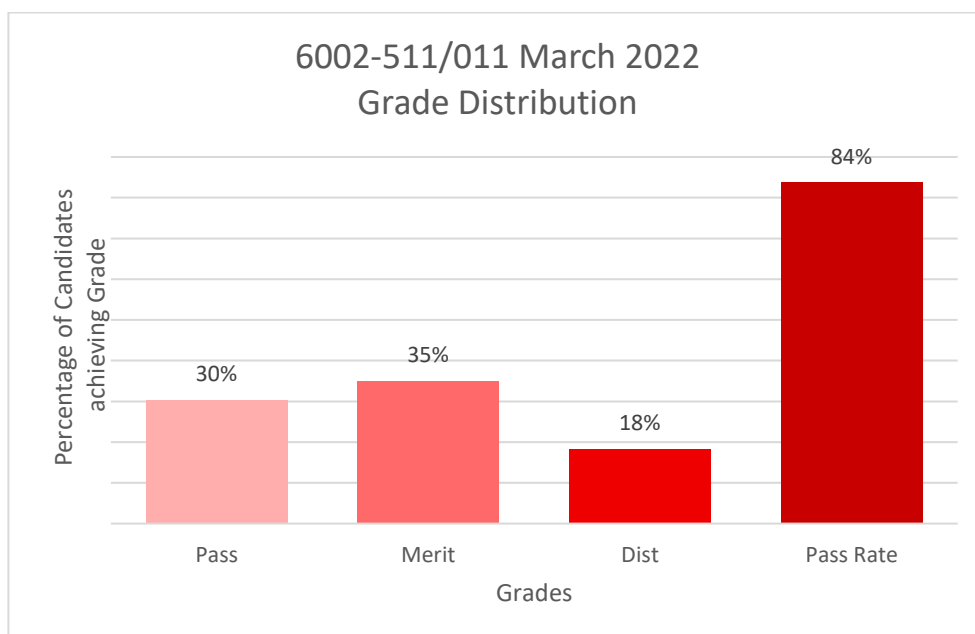
Assessment: **6002-511/011**

Series: **March 2022**

Below identifies the final grade boundaries for this assessment, as agreed by the awarding panel:

Total marks available	60
Pass mark	23
Merit mark	31
Distinction mark	40

The graph below shows the approximate distribution of grades and pass rates for this assessment:



Chief Examiner Commentary

General Comments on Candidate Performance

Assessment component: 6002-511/011

Series 1 (March)

The examination paper covered a range of learning outcomes over the whole qualification and was comparable to previous series. In general, this paper stretched candidates to reflect a Level 2 standard. The range of total marks achieved across this question paper showed that the paper differentiated across the range of candidate abilities.

Candidates achieving higher marks were able to recall knowledge across all questions and linked theory into practice which was enhanced with the appropriate use of industry specific terminology. These candidates were able to confidently solve routine problems presented to them using a breadth of topics and scenarios. Candidate knowledge of minor colour problems was good and most accessed higher marks by being able to identify how to rectify the problem.

Candidates who gained higher marks overall were able to consistently demonstrate their knowledge and understanding, as well as tailor their response to the command verb, especially with questions asking for a description or explanation.

The majority of candidates displayed a good knowledge of the scientific effects of drying services, however a significant number of candidates did not use correct terminology e.g. referencing 'point downwards' instead of "root to point". A significant number of candidates missed opportunities to gain marks relating to the structure of the skin and legislations such as fire safety. Very few candidates evidenced a full understanding of the importance of restoring the hair's pH balance after a service, or made reference to chemical reactions (e.g. creeping oxidation).

Responses to the Extended Response Question were often a generic consultation, they did not encompass all factors given within the scenario and contained limited expansion. However, most candidates displayed some understanding on technical and scientific terms. Most candidates were able to identify at least one possible cause for colour problems. Those that were unable to provide a professional correction tended to gain marks in band 1. Candidates that accessed band 3 explored a variety of causes, linking them to accurate suggestions to correct the problem. The responses were coherent and followed a logical path.

Candidates will benefit from practising examination techniques when preparing for this examination. Candidates also need to be prepared for the different types and structures of questions contained within the paper and need to be familiar with the variety of command verbs, as well as the need to read each question carefully and to respond clearly to the question given in the depth required.

Centres are reminded of the City & Guilds Technicals 'Exam Guides' available here:

<https://www.cityandguilds.com/qualifications-and-apprenticeships/hairdressing/hairdressing/6002-hairdressing-and-barbering#tab=documents>