



## 6002-509 JUNE 2018

### Level 2 Technical Certificate for Cutting and Styling services

#### Level 2 Cutting and Styling Services – Theory exam (1)

If provided, stick your candidate barcode label here.

Friday 15 June 2018  
09:30 – 11:30

Candidate name (first, last)

First

Last

Candidate enrolment number

Date of birth (DDMMYYYY)

Gender (M/F)

Assessment date (DDMMYYYY)

Centre number

Candidate signature and declaration\*

- If any additional answer sheets are used, enter the additional number of pages in this box.
- Please ensure that you **staple** additional answer sheets to the **back** of this answer booklet, clearly labelling them with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a **black/blue pen**. **Do not** use a pencil or gel pen.
- If provided with source documents, these documents **will not** be returned to City & Guilds, and will be shredded. **Do not** write on the source documents.

**\*I declare that I had no prior knowledge of the questions in this assessment and that I will not divulge to any person any information about the questions.**

#### You should have the following for this examination

- a pen with blue or black ink

#### General instructions

- Use black or blue ball-point pen.
- The marks for questions are shown in brackets.
- This examination contains **12** questions. Answer **all** questions.
- Answer the questions in the spaces provided. Answers written in margins or on blank pages will **not** be marked.
- Cross through any work you do not want to be marked.



- 1 a) List the checks that should be conducted before using electrical equipment in a salon. (4 marks)

---

---

---

---

- b) State the procedures to follow when faulty electrical equipment has been identified. (1 mark)

---

- 2 Describe how the following characteristics can impact a cut and blow dry service.  
i) Density. (3 marks)

---

---

---

---

---

---

---

---

---

---

- ii) Elasticity. (3 marks)

---

---

---

---

---

---

---

---

---

---



- 3 Communicating professionally with clients and colleagues in a working salon is important.
  - a) Describe how to give a positive impression to your clients using body language. (2 marks)

---

---

- b) State **one** other communication technique. (1 mark)

---

- 4 a) State **two** regulations that must be followed when promoting products and services in a salon. (2 marks)

---

---

- b) Describe the importance of agreeing services and products with the client prior to the service. (3 marks)

---

---

---

---

---

---

---

---

---

---

---

---



- 5 Caroline has long, type 3 curly hair. She uses straighteners daily to style her hair.  
a) What shampoo massage technique is best suited for this hair? (1 mark)

---

- b) Describe the conditioning massage techniques that should be used on this hair. (2 marks)

---

---

---

---

---

---

---

- 6 State the scientific principles of how shampoo and water act together to cleanse the hair. (4 marks)

---

---

---

---

---

- 7 Describe how the shampoo service can be adapted to meet the needs of the client. (2 marks)

---

---

---

---

---

---

---

8 Kathleen is booked in to have her hair cut and blow-dried. She requires a one-length style with a fringe.

a) State the importance of following guidelines when cutting hair. (2 marks)

---

---

b) Describe how to maintain even tension throughout a cutting service. (2 marks)

---

---

---

---

---

---

---

c) State **two** cutting techniques that would be used to create this look. (2 marks)

---

---

9 a) Describe how hair should be prepared for razor cutting. (2 marks)

---

---

---

---

---

---

---

b) State **three** checks that should be carried out during a cutting service. (3 marks)

---

---

---

10 a) Describe the importance of allowing the hair to cool prior to finishing. (2 marks)

---

---

b) Describe how humidity affects blow-dried hair. (2 marks)

---

---

---

---

---

---

---

c) State the effect that heat protectors have on the hair structure. (1 mark)

---

11 a) Describe how setting lotion works on the hair when styling. (2 marks)

---

---

---

---

---

---

---

b) State **two** methods of finger-drying hair. (2 marks)

---

---

- 12 Sarah has type 3, below shoulder, one-length hair, that she would like layered in order to reduce the volume and weight. She has a cowlick at the front hairline and her hair is dry. Her appointment is for a cut and blow dry, she has brought in the image below of the look required.



Discuss the considerations to take when achieving this style.

(12 marks)

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

