

27 August 2014

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## 500/9982/6 Level 2 Diploma in Heavy Vehicle Maintenance and Repair Principles

### • Who is this qualification for?

This qualification is for you if you are aged 16 years old or over and would like to learn how to service and maintain large vehicles such as trucks and trailers in a safe manner.

Although you may already have some previous training or practical experience, it is not necessary to hold any previous qualifications or being in a current work placement to take this qualification.

### • What does this qualification cover?

The key skills you will have acquired upon achievement of this qualification are:

- servicing vehicles – carrying out checks and maintenance according to the manufacturer's guidelines
- repairing and replacing faulty parts and components
- advising the service receptionists about required repairs
- producing time estimates
- maintaining repair and service records.

Other non-technical but essential skills also include: how to maintain good working relationships with colleagues and customers in the automotive work environment by using effective communication and support.

**Will the qualification lead to employment, and if so, in which job role and at what level?**

This qualification will prepare you to become a heavy vehicle service technician and work at an independent garage, a large manufacturer or even in your own business.

**• Will the qualification lead to further learning?**

You will be able to take an Intermediate Apprenticeship in Vehicle Maintenance and Repair – Heavy Vehicle or continue learning with the Level 3 Diploma in Heavy Vehicle Maintenance and Repair Principles (500/9983/8)

You will also be able to develop further your leadership and management skills by taking a higher level qualification through the Institute of Leadership and Management (ILM).

**WHO SUPPORTS THIS QUALIFICATION?**

This qualification is supported by the Retail Motor Industry Federation.

The Retail Motor Industry Federation (RMI) is a leading automotive trade body in the UK, representing franchised car and commercial vehicle dealers; independent garages; bodyshops; motorcycle dealers, petrol retailers; auction houses and cherished number plate dealers who provide sales and services to motorists and businesses across the UK.

**THIS IS A SUBSTANTIAL VOCATIONAL QUALIFICATION AT LEVEL 2.**

For further information on this qualification please refer to the qualification handbook: [http://cdn.cityandguilds.com/ProductDocuments/Transport\\_Maintenance/Automotive/4290/Centre\\_documents/4290-22\\_L2\\_Dip\\_Heavy\\_Vehicle\\_Qualification\\_handbook\\_v1-2.pdf](http://cdn.cityandguilds.com/ProductDocuments/Transport_Maintenance/Automotive/4290/Centre_documents/4290-22_L2_Dip_Heavy_Vehicle_Qualification_handbook_v1-2.pdf)